Community Pharmacy HUMBER

Open/Closed/Meeting

Wednesday 16th September 2026

Held at The Mercure Hotel, Grange Park Lane, Willerby, HU13 OEG

This meeting was conducted in line with the LPC Code of Conduct and Accountability

Attendees:

Paul McGorry	Chief Executive Officer	PJM
Taffazzal Haque	Independent representative/Chair	TAF
Andre Amaral	Independent representative	AA
Manuel Mestre-Valdes	Independent representative	MMV
Annette Mauder	CCA representative/Vice Chair	AM
Andrei Dudas Alexe	Independent representative	ADA
Abayomi Olusanya (arrived during point 6)	Independent representative	AO
Nick Hamilton	CCA representative	NH
Jon Whitelam	CCA representative/Treasurer	JW
Jiun Chow	Independent representative	YJC
Lisa McGowan	Independent representative	LMc
Karen Stone	PDP	KSt
Joanne Carter	LPC Office Manager	JDC
Caroline Hayward	DoS	CJH
Donna Campbell	Healthwatch representative	DC
Hayley Patterson	H&NY ICB	HP

Apologies:

Katie Stark	Administration Officer LPC	KS
Danielle Simms	PSSO	DS
Tom Hajdas	CCA representative	TH
David Broome	CPE representative	DB

Did not attend:

Carol Hibbert	H&NY ICB Meds Optimisation	CH

Subgroups:

Jon Whitelam (Treasurer)	Executive committee	JW
Annette Mauder (Vice chair)	Executive committee	AM
Abayomi Olusanya	Executive committee	AO
Taffazzal Haque (Chair)	Executive committee	TAF
Annette Mauder (Vice Chair/Lead)	Governance subgroup	AM
Lisa McGowan	Governance subgroup	LMc
Andre Amaral	Governance subgroup	AA
Taffazzal Haque	Governance subgroup	TAF
Nick Hamilton	Annual Salary	NH
Taffazzal Haque	Annual Salary	TAF
Jon Whitelam	Annual Salary	JW
Lisa McGowan	Re-structure subgroup	LMc
Taffazzal Haque	Re-structure subgroup	TAF
Andre Amaral	Re-structure subgroup	AA
Abayomi Olusanya	Re-structure subgroup	AO
Paul McGorry	Re-structure subgroup	PJM
Joanne Carter	Re-structure subgroup	JDC
Jon Whitelam	Re-structure subgroup	JW

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The meeting started at 13:07

Open Session		
1.	**Apologies for absence and introductions:** The Chair welcomed all to the meeting. Apologies as above.	
2.	**Committee Governance:** **i.** Members to note the contents of the LPC Code of Conduct & inform the Chair of any changes to their declarations of interest as below: AO had updated JDC regarding his directorship of his new real estate company, Hamoni Investments Ltd. This had already been updated on his declarations of interest. ii. Competition Law Compliance Guidelines noted by all members.	
3.	**Minutes of the last meeting – 1.7.26** **Humber LPC minutes:** Minutes of the last LPC meeting had been circulated prior to the meeting and were accepted as a true record.	
4.	**Matters arising from the last minutes:** Nothing brought up.	
5.	**Healthwatch** DC gave the following update at the meeting: • No recent complaints; stock supply intelligence shared with Healthwatch. • Positive feedback reported regarding swift service at Boots pharmacy. • New pharmacy services list highlighted; five more services launching. • Proposal to discontinue Healthwatch opposed by MPs; decision sent to House of Lords. One-year contract extension granted due to uncertainty. • Emphasis on Healthwatch's independent role amid local authority and ICB restructures. • Healthwatch collaborating with hospital PALS on improving complaints processes, including a public survey. The meeting also briefly discussed the 5 clinical pathways which will be added to the Pharmacy First service in Autumn 2026: 1. **Acute otitis externa** – for adults aged 18 years and over 2. **Seasonal allergic rhinitis** – for children aged 4-11 years 3. **Mild to moderate acne** – for young people 4. **Migraine** – low frequency, episodic, adults aged 18-64 years 5. **Mild skin and soft tissue infections and scabies**	
6.	**Humber and North Yorkshire Integrated Care Board** **Primary Care/Community Pharmacy** HP gave the following update: • ICB capacity reductions mean no in-person attendance going forward; written reports will be provided for each meeting. • Report content requested: funding updates; meds management changes (e.g., ibuprofen dosing advice); areas for pharmacist contribution (e.g., CVD initiatives); community focus updates. • Concern noted about loss of two-way conversation; many ICB meetings suspended pending new team structure.	

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	The new primary care contact was David Iley, but for the time being all comms to go to general email address until all team members are caught up. The new team are in the process of traying to formalise meetings with Zoe Norris. However some meetings are on hold for the time being. **Pharmacy & Meds optimising team** No update	
7.	**CPE representative** No update received prior to the meeting	
8.	**Primary Care Networks** DS coordinating PCN leads; face-to-face PCN lead event scheduled for November 4th at the LPC meeting location to fill gaps and understand PCN needs. East Riding Neighbourhood Health Partnership inviting members; attendance affected by late or incorrect invitations. Members encouraged to attend, send apologies if not, request mailing list inclusion, and inform the group for support if attendance is important. Any support needed from Healthwatch let them know.	
9.	**Services** **PDP** • See PDP summary report. **Med shortages** • Analysis of pilot completed. • Report created for committee review and next steps. **Varenicline NEL/NL** • Boots also now live in N Lincs: Boots still to launch in NEL. • 312 patients registered for the service • 1007 Varenicline supplies made to 14 Sept 2026 • 20 active pharmacies (21 accredited) • Titration pack: several brands removed from Dm&D : only one generic titration pack option now selectable in platform. (Champix too expensive) **Varenicline ERY** • Existing NRT providers who expressed an interest in delivering the ERY Varenicline service in May 2026 were switched to live within PharmOutcomes in June. No activity yet as the launch has stalled due to change in personal at ERYC and the lead smoking cessation commissioner wanting to revisit old ground. • Exercise completed last week to re-confirm each pharmacies readiness to go live (as requested by lead service commissioner) • Xyla confirmed their readiness in June and have a waiting list of patients wanting to engage with the service: unable to start referring patients until commissioner gives the green light. • The existing LAPHS contract does enable existing NRT sites to deliver the updated Varenicline service, however the service lead does not want pharmacies operating under the original contract and has insisted a new contract is circulated and used instead. • ERY council have advised that updated contracts will be circulated soon (no date for this and same message has been given for the last 20 months!) • Service specification has been reviewed by LPC and updated slightly and will be sent with new contract.	

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North Lincolnshire Supervised consumption and Needle exchange services

- Opportunity to develop Take Home Naloxone Service in North Lincs and Audit-C alcohol screening service.
- Commissioner has advised January 2027 for further discussion, development, and implementation.

Northeast Lincolnshire Take Home Naloxone Service

- Service runs through 5 pharmacies in NEL.
- Further 2 sites are launching soon.
- 23 kits supplied to date.
- Immingham pharmacy used a kit to save a life!
- Additional NSP/ SC sites are welcome to engage with this service.

Naloxone Take Home Service- Hull.

- Pilot failed to launch as Allied pharmacy Marfleet Lane,had a change of staff: new staff state no capacity to deliver this.
- Spoke to Hull CC and requested launch through alternative NSP site: Funding discussion occurring within the council regarding feasibility of using alternative site (meeting next week to progress).
- Arranging movement of Naloxone stock to alternative site.

Updated DomMAR service Hull and ERY

- Revised charts introduced 22nd June 2026 across CP
- Back up stock available from CPH office.
- Dispensing practices, hospital pharmacies, and some CP missed off original chart distribution run.
- ICB has commissioned an additional print run and distribution.

ICB Enhanced services review of fees and cost modelling

- Fee review is due for ICB commissioned enhanced services this year with a view to implementation from 1 April 2027.
- The ICB are currently reviewing the fees associated with each of their commissioned enhanced services and requested a breakdown of the activity associated with each service (minutes / team member etc).
- Cost modelling completed based on the LMC (Wessex) model which the ICB intend to use. (includes 29.4% on cost plus 25% + 10% to cover estates, management fees, etc)
- Also cost modelled through the CPE costing tool for comparison.
- Suggested fees generated and shared with the ICB for consideration and negotiation.

HNY ICB Data sharing agreement

- Revised ICB staffing requires update to our data sharing agreement.
- Update underway.

WiCS5

- Cost modelling and expenditure forecast generated.

East Riding of Yorkshire EHC service:

- Standalone condom service to support PCS: service specification reviewed and added to the updated LAPHS contracts.
- Service can launch once new LAPHs contracts shared.
- PO platform to be created.

ERY Interest in LARC through Pharmacy:

- No funds available yet but may be in the future.
- Discussion channels remain open.
- Sample service specs shared.

ERYC Locally commissioned services

- All service specifications reviewed by LPC and comments submitted to council.

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	• Revised service specs will be added into new LAPHs contract. • All ERY PO platforms to be reviewed. **PharmOutcomes GP notifications** • Further to the review of the status GP inbox email addresses for receipt of post event messaging notifications through PharmOutcomes, an updated list of GP practices and their inboxes was obtained from the ICB and shared with Pinnacle. • Pinnacle are updating every GP inbox address in the back file and sending verification emails to each practice. • Once the verification response is received from the GP practice, then post event messages / notifications will flow though. • Reports yesterday from Manuel that Wolseley practice cannot receive PEMs despite Pinnacle spreadsheet indicating they are fully operational. • Further query raised to Pinnacle. **PharmOutcomes platforms.** • Rota claim platform updated. • August BH: First time **all** eligible contractors have submitted a claim for fees (PSSO tasked to encourage claims). **PharmOutcomes Provider pays.** • Update to provider pays model from 1st July 2026. • All referral follow-ups completed by Pharmacies that result in a claim being submitted to the NHS Manage Your Service (MYS) platform will be charged through the Provider Pays model. (Note previously direct referrals through UTCs and GP practices were exempt from charges.). **Covid Medications into Palliative stock holding service:** • ICB Have confirmed this service will go ahead and the new ICB commissioning team will be in contact once established! **Palliative Care medication formulary** • Under review for HNYICB • LPC part of the working group to review. • May result in updated Palliative care formulary for pharmacies commissioned to provide Palliative care service. **Hull Supervised consumption CGL new MAT model** • Service launched on 1 August 2026 across 45 pharmacies • Pharmacies reporting missed pick-ups daily – ReNew feedback: receiving more timely valuable data to inform safer and more robust treatment plans. Some pharmacies weren't reporting initially and some reporting late which means prescribers still a little hesitant in fully trusting the data and ringing pharmacies. • PharmOutcomes issues – Claims process changed and 9 pharmacies duplicated claims for August – adjustments made and supporting contractors to adopt the correct process. • PharmOutcomes issues – Date of claim between 1st and 5th of month pushes payment into the following month. Contractors need to record the date as last day of claim month. • Previous reports of delayed invoice payments. New lead set up and trained at ReNew to manage PharmOutcomes and ensure timely invoice payment.	
10.	**Vaccinations 2026/27** COVID and Flu Vaccination Readiness (from 1st October) • Current sign-ups: 164 contractors for flu; 116 for COVID; 78 for children's flu. • Pregnant cohort vaccinations started; broader cohorts commence 1st October • Monitor bookings, stock, and issues; one contractor reported ~600 flu bookings between 1st October and 4th October; oversight needed for outliers. COVID-19 Vaccination Program Issues (2026-09-16) • Pediatric COVID vaccinations: ages 5–17 at eight "anchor pharmacies"; under five/six at Castle Hill.	

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	• Some surgeries reduced vaccination days; delays in vaccine receipt noted. • NHS booking system prompts ineligible bookings; patients arrive without eligibility; similar to last year. • One pharmacy reports >50% ineligible appointments; printing official guidance helps manage conversations and queues; standard approach needed. MenB Vaccination Program Discussion • 550–560 vaccinations administered. • Early confusion over follow-ups and hesitancy on walk-ins due to stock; now all ages can use the National Booking System. • Suggest maintaining a list to message patients four weeks later for follow-ups. • Use the National Booking System to consolidate MenB, flu, and COVID into a single calendar. • MenB drive focused on start of term; fewer first-time vaccinees expected; program exceeded expectations, aided by national hype.	
11.	**Control of Entry/Exit & PCSE** As Appendix.	
12.	**AOB** Nothing brought to the meeting.	
	ENDED 14:37	

Future meeting dates	**Time**	**Location**
Wednesday 4th November 2026	10am	Mercure Hotel
Wednesday 13th January 2027	10am	Cottingham Parks
Wednesday 3rd March 2027	10am	Cottingham Parks

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Appendix:

Date Notified	Change Type	Status	Existing contractor	Address	New Contractor if COO	Other Notes
			LPC Meeting 6/5/26			
8/5/26	NSCR	Informed	Morrill Investments Ltd	312 Holderness Rd	to 302-304 Holderness Rd	Granted
14/5/26	COO & NSCR & trading name change	Informed	SNJ healthcare Ltd Church lane Thorngumbald	98 Main Rd Thorngumbald	AP SD thirty Ltd	Granted expected from 18/5/26
26/5/26	COO	Informed	Bestway National Chemists ltd T/a Well Pharmacy	Collum Lane, Ashby, Scunthorpe	Pillcare Pharma Limited	Granted
1/6/26	NSCR	Informed	APSD31 Ltd	218 Hessle Rd, Hull	217 Hessle Rd, Hull	To be discussed in Closed
11/6/26	Memo re 14/5/26 Above	Informed	SNJ healthcare Ltd Church lane Thorngumbald	98 Main Rd Thorngumbald	AP SD thirty Ltd	Now expected from 11/6/26
12/6/26	NSCR	Informed	APSD28 Ltd	Raj medical Centre, Grimsby	58b Second Ave Grimsby	To be discussed in Closed
12/6/26	Appeal	Informed	Sutton Manor Pharma Ltd	633 Anlaby Rd Hull	to Calvert Lane Hull	Granted
16/6/26	Removal	Notified	Allied Pharmacy	Kingswood		Removed from pharmaceutical list on 16/6/26
17/6/26	COO	Informed	Medix-AG Ltd	t/a Wilberforce Pharmacy Online Unit 5 Shine Knowledge Park	WCCPharma Ltd	subject to appeal
30/6/26	UB	Notified	Pharmasee Ltd	Market Weighton		Unforeseen benefits application refused. Subject to appeal.
			LPC Meeting 1/7/26			

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