

Dear Colleagues,

Last year as part of a national procurement Humber and North Yorkshire ICB went out to tender the contract for healthcare waste collection and disposal services for primary care settings. This includes clinical waste produced by GP Practices and patient returned medication for community pharmacies. Following a successful procurement process a contract has been awarded to **Sharpsmart Ltd**, which means there will be a change to who provides your patient returns / unwanted medicines collection and disposal service. Work is underway to mobilise the contract with the expectation that Sharpsmart will take over the existing arrangements from SRCL or PHS and start delivering services at the beginning of April.

Anenta Ltd (our designated clinical waste managing agent) will oversee all aspects of this mobilisation and service management on your behalf. Their contact details are further down.

To avoid any confusion or disruption to NHS services, it is important that all locations and their staff are made aware of what to expect in the coming months.

What's changing?

- The organisation who is currently responsible for providing clinical waste collection and disposal services to your location on behalf of the ICB, including the provision of waste receptacles will be changing.
- Some aspects of your current service may change such as the size and type of containers, the day collections take place and where that waste is taken for onward processing and disposal.

Why is my clinical waste service provider changing?

- The current contracts held for Clinical Waste services have come to an end and required re-procuring via a competitive process, as required by Public Contracts Regulations 2015.
- The ICB has awarded a new contract for clinical waste services and Anenta are now supporting the mobilisation of this new contract.

What to expect in the coming weeks.

- Anenta will communicate with you regularly to provide updates as we transition the service from one supplier to another.
- Anenta will provide greater detail to you on the benefits of the new contract and associated services in due course.

- Service guides will be issued to every location detailing all aspects of the service that is available to you and how you can access them.

Action for Community Pharmacies.

- To complete any request for information issued by Anenta during the mobilisation period. This will support accurate service information requirements being shared with the new service provider.

How do I contact Anenta?

You can contact Anenta and discuss any aspect of the existing or new service through two channels set out below. You do not need to contact the new service provider or the existing one as all requirements and communications must go via Anenta Ltd.

1. Open a service ticket by logging into your [Vector account](#) and clicking “How can we help?”
2. Call the team on 03301 222 143

We appreciate the time taken to read and distribute this briefing to your colleagues. If you have any questions about the above that cannot be directed to Anenta, please do not hesitate to contact us.

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