

North East Lincolnshire C-Card scheme: Guide to PharmOutcomes.

- C-Card Service is for clients aged 15-18 years inclusive ONLY.
- Clients must be resident in NE Lincolnshire.

Two PharmOutcomes platforms are in use for the NE Lincolnshire C-Card scheme.

1. Condom Registration North East Lincolnshire C- Card
2. Condom Supply NEL C-Card

Every **new** client wishing to obtain condoms through the pharmacy C-Card scheme **MUST** undertake a consultation in the pharmacy to register for a C-Card.

Clients presenting in a pharmacy to access condoms who have already registered at another North East Lincolnshire C-Card provider site but have **LOST** their C-Card, will need to be re-registered following a consultation in your pharmacy, and a new C-card will need to be provided.

Clients who have already registered at another North East Lincolnshire C-Card provider site can present a C-Card for access to condoms. You do **NOT** need to re-register these clients in your pharmacy as the registration consultation will already have been completed by another provider.

New Clients AND clients who have lost their C-Card:

- Open the [Condom Registration North East Lincolnshire C- Card](#) PharmOutcomes platform.
- Record all details requested in the platform during the client consultation.
- For clients under 16 years of age, complete a Fraser competency assessment.
- For all clients consider whether there are any safeguarding concerns.
- Provide the client with a C-Card and record the card number in the registration platform.
- Registering a client within this platform triggers payment of the £15.00 C-Card consultation fee

Condom Supply ALL clients:

- Open the [Condom Supply NEL C-Card](#) PharmOutcomes platform.
- This platform is used to record all condom supplies made by your pharmacy and triggers the £5 + VAT condom supply fee for each transaction.
- Record the clients C-Card number.
- Undertake any safeguarding considerations.
- Provide condom demonstration if needed.
- Record the number of condoms supplied.

Resources:

The following resources are hosted in the C-Card platforms and can be downloaded / printed as required.

- C-Card consultation condom advice points
- "Spotting the Signs" risk assessment form.
- Under 16 years checklist including Fraser competency assessment
- Local sexual health services and referral details
- Safeguarding Children and Vulnerable adults' guidance