



Health House,
Grange Park Lane,
Willerby,
HU10 6DT
England.pharmacyreturns@nhs.net

12/03/2024

Dear Pharmacy Contractor,

Re: Request for notification of opening hours on forthcoming Public and Bank Holidays– May 2024

NHS Humber & North Yorkshire ICB have arrangements in place directing a number of community pharmacies across the region for the period of 2023 - 2026. We are now seeking confirmation from any other pharmacies that intend to open and would like to be advertised and profiled on NHS 111. If you are unsure if you have been directed a copy of the directed rotas are attached to this letter.

Please find enclosed a form for you to complete to notify NHS England of your opening hours on forthcoming Public and Bank Holidays – **Monday 6th May 2024 & Monday 27th May 2024**.

Community Pharmacy is an important part of NHS system resilience and is promoted as first contact for many conditions and the elderly who are feeling “under the weather”. Notification of intended opening hours allows NHS England to make an assessment of the adequacy of community pharmacy provision at a Health and Wellbeing Board level.

Please Note:

- We would encourage all pharmacies to complete the attached form, however Pharmacies that do not complete and return the form will be assumed to be closed on all public and Bank holidays and open normal hours on all other days.
- Pharmacies who give notice of being open on Public and Bank holidays will have this information passed on to relevant organisations including Places, NHS111 and local newspapers
- NHS Humber and North Yorkshire ICB has agreed a rota covering these bank holidays and those contractors will be required to open as directed

ACTION: Please complete the attached form stating whether closed or open on Public and Bank holidays – Monday 6th May 2024 & Monday 27th May 2024. **Please return the completed form by Friday 22nd March 2024 to:** England.pharmacyreturns@nhs.net

Please include your Contractor (ODS) Code within the subject of the email.

Yours sincerely



Hayley Patterson
Programme Manager