

Clinical IT system update: New Medicine Service (NMS), Smoking Cessation Service (SCS) and Discharge Medicine Service (DMS)

To: Community Pharmacy Contractors

New Medicine Service (NMS)

Following the expansion of the [New Medicine Service \(NMS\)](#) in September 2021, as part of the agreement on [Year 3](#) of the Community Pharmacy Contractual Framework, there was an ambition to develop clinical IT systems that would support contractors and staff providing the service.

These clinical IT systems will support staff in their consultations with patients and ensure that contractors can effectively record accurate consultation data as per the service specification developed with Community Pharmacy England (CPE). Relevant clinical data is then submitted to the NHS Business Services Authority (NHSBSA) by the clinical IT system without the need for pharmacy staff to manually transcribe data or access multiple systems, i.e., via the NHSBSA SnapSurvey or Information Services Portal.

This will bring data reporting on NMS in line with other NHS clinical services including the Community Pharmacist Consultation Service, Pharmacy Contraception Service, the Flu vaccination service and, since 1st September 2023, the Blood Pressure Check Service. Unlike these services, however, **there will be no change to the current process that pharmacy contractors and staff follow to submit for the payment of completed NMS claims.**

Implementation of the NMS API to support data collection

The transfer of data to the NHSBSA will be facilitated by an API (Application Programming Interface), which will enable the automation of NMS data collection from contractors providing the service. This data will be used by the NHSBSA to support monitoring of the service and for post-payment verification purposes.

The NHSBSA are currently working with pharmacy system suppliers to assure their respective NMS modules, including the API. This work is progressing well with Cegedim, Positive Solutions and Sonar on track to meet the **target 'go live' date of 1 December 2023.**

From 1 December, the only collection route for the voluntary submission of NMS data will be via the API and there will be no manual option to submit service data. Therefore, **pharmacy contractors wishing to submit NMS data will need to ensure they are using an approved clinical IT system to document their consultation records for the service from 1 December 2023.**

Claims for payment

There will be no change to the current process that pharmacy contractors and staff follow to submit for the payment of completed NMS claims. These claims for payment will continue to be entered manually each month using the electronic submission form (FP34C) on the NHSBSA Manage Your Service (MYS) portal in line with Drug Tariff determinations.

Plans are in progress to enable clinical IT systems using API(s) to support payment claims for NMS in the future. Once this work is completed and a combined data reporting and claims process is implemented, the use an approved clinical IT system

will become mandatory and the existing manual MYS claim process for the service will be retired. Notice of this change will be communicated to contractors once a target 'go-live' date has been set.

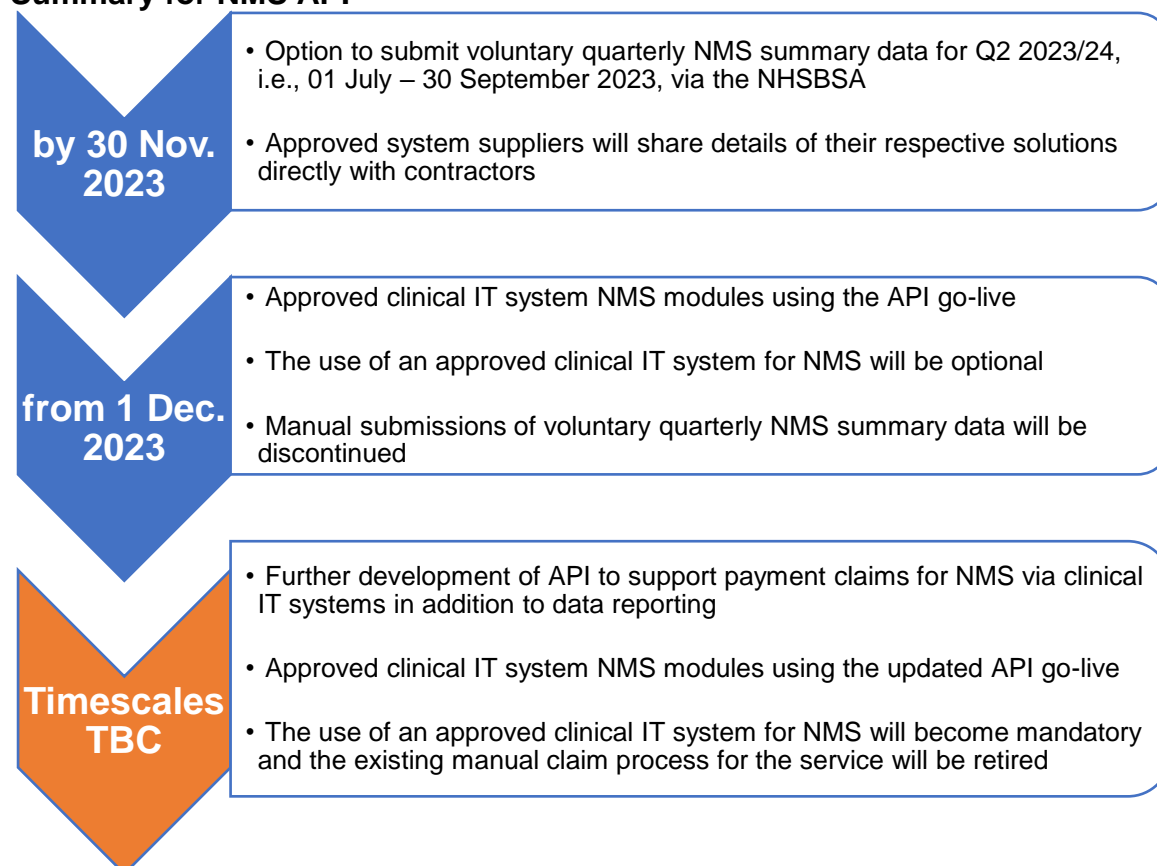
NMS quarterly data returns

Pharmacy contractors will be aware that the requirement to submit their completed NMS quarterly summary data to the NHSBSA has been suspended since 2020 due to the COVID-19 pandemic.

Earlier this year NHS England agreed with CPE to restart submissions of NMS quarterly summary data on a **voluntary basis**. This is to support long-term monitoring as part of ongoing work to expand the NMS to include additional therapeutic areas and to provide evidence of service delivery for the new therapeutic areas.

Manual submissions of summary data will be discontinued once the API is implemented. Q2 2023/24, i.e., 01 July – 30 September 2023, will be the final data return requested to be submitted [via the NHSBSA](#). The data is requested to be submitted by **30 November 2023**.

Summary for NMS API



Development of APIs for the Smoking Cessation Service (SCS) and Discharge Medicine Service (DMS)

Further work is scheduled this year to ensure that the Discharge Medicines Service and other advanced services are supported by an API and the existing manual claims processes for these services are retired. The current timescale is as follows and will be confirmed as suppliers continue to engage with the development work:

- Discharge Medicines Service – 1st February 2024
- Smoking Cessation Service - Q4 of 23/24

For further information on clinical IT systems, please contact your system provider.

If you need any MYS assistance, please contact the NHSBSA MYS Helpdesk by email at mys@nhsbsa.nhs.uk or call 0300 330 1368.

For any questions regarding the New Medicine Service (NMS), Smoking Cessation Service (SCS) or Discharge Medicine Service (DMS) please contact the Pharmacy Integration Team email at england.pharmacyintegration@nhs.net.