

**Sent to all Humber contractors, LPC members and LPC staff**

Due to technical issues with the digest we have had to revert back to sending this by email, and to an alternate mailing list. If you don't normally receive the digest, as you've opted out, please accept our apologies but things will return to normal soon. If however, you like what you see, you can [subscribe to the digest here](#).

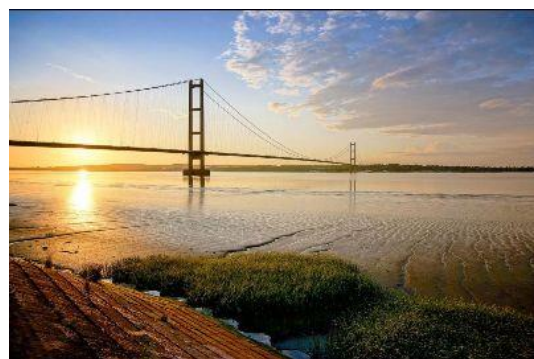
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# Community Phar+macy Humber

**Weekly Information Digest**

**Issue 11**

**17 March 2022**



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## Latest News

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### 1. Important dates for the diary - updated

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Here is this week's list. An image of the list is below, and a pdf version of the list can be viewed/printed via the blue button, you can then access the details where an event/training might have been advertised:

### Important dates for the diary

Below is a list of important dates for the diary

PQS Reminders	Why is this date important?
<b>31st March 2022</b>	Deadline for work to have been completed on the domains. Please note, the PCN domain required collaborative work on flu vaccination uptake which had to be completed by 31st December 2021. The focus of the flu vaccinations is usually up to the end of the calendar year, so the deadline for this work has not been extended. MYS online portal to record anticoagulant audit data closes. PHE portal to record antibiotic review data closes.
1st April 2022	Contractors paid PQS payment (aspiration payment will be initially reconciled with the payment for the PQS 2021/22).
5th April 2022	Deadline to have claimed payment for the provision of at least 20 NMS (including catch-up NMS) since 1st April 2021 (Advanced services gateway criterion).
1st June 2022	Reconciliation of payments for the PCN domain when final data on the increase to the uptake of flu vaccination to patients aged 65 and over will be available.
30th June 2022	Deadline to gather evidence to demonstrate compliance on the domains - Further details published as a Drug Tariff determination on the NHSBSA website: <a href="#">Click here to view details</a>
Above is a reduced version of the dates for the diary list, to view the fully updated list please click the following link: <a href="#">Click here to view the fully updated dates for the diary</a>	
View the Action and Evidence Portfolio Workbook: <a href="#">Click here to access</a>	

Other Reminders	Upcoming Events/Training:	As advertised in the diary
01/03/2022	NHS Profile Manager, scheduled for release in early Mar 22 (pharmacies must register)	<a href="#">View details</a>
31st March 2022	CPCS IT deadline - confirm your choice of system.	<a href="#">View details</a>
Several dates to 31st Mar 2022	Smokefree Hull level 1 training, online, several dates from 1st Dec 2021- 31st Mar 2022	<a href="#">View issue 49</a>
28th February to 31st March 2022	Mandatory Health Campaign - Smoking cessation (28th February to 31st March 2022)	<a href="#">View details</a>
Several dates to 29th Apr 2022	Trauma Recovery and Stress Reduction online workshops - several dates Nov 21- 29th Apr 22	<a href="#">View issue 42</a>

For all the latest training available FREE to pharmacy staff from Virtual Outcomes please click the following link:	<a href="#">Access Virtual Outcomes</a>
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Quarterly Reminders	NMS: Submit your NMS data via MYS 10 working days from the last day of March, June, September, December. NHSUK/DOS: Check/Update your NHS UK & DoS profiles every quarter (i.e. by the end of March, June, September, December). Palliative Care claims (if signed up): Submit your claims via PharmOutcomes every quarter (i.e. by the end of March, June, September, December).
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Monthly Reminders	Local/Enhanced Services: Submit your claims via PharmOutcomes by the 5th of every month. National/Essential Services - early advance payment: Submit your monthly FP34C via MYS by the 5th of the month to receive your payment approximately 20 days earlier than the current payment timetable. <a href="#">View PSNC's payment timetable &amp; deadline tracker</a>
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[View/print the important dates list](#)

## 2. PQS: Upcoming deadline for completion of the domains & NMS

Don't forget, due to the [extension](#) agreed between PSNC, NHS England and NHS Improvement and the Department of Health and Social Care, contractors have **until 5th April 2022** to claim payments for the completion of a minimum of 20 completed New Medicine Service (NMS) provisions (since 1st April 2021); this is a Gateway criterion. [Check the NHSBSA NMS spreadsheet \(scroll down to the 'New Medicine Service \(NMS\) gateway criterion' section to view the spreadsheet\)](#)

Don't forget you can still deliver, and claim, catchup NMS until the end of March, even over the phone. Want to know more? detailed information and resources are available at: [New Medicine Service \(NMS\) : PSNC Main site](#).

For the other scheme requirements, contractors have **until 31st March 2022** to complete most of the domains and **until 30th June 2022** to gather the evidence to demonstrate compliance.

### ESPAUR antibiotic checklist data published:

Contractors can now use a spreadsheet from the English surveillance programme for antimicrobial utilisation and resistance (ESPAUR) to help determine whether they meet the Prevention domain of the 2021/22 Pharmacy Quality Scheme (PQS).

[View the antibiotic checklist data](#)

### Important dates for the diary:

The following PSNC Briefing provides an updated list of the important dates for the Pharmacy Quality Scheme (PQS) 2021/22, following the announcement about the extension to the Scheme and the date changes to the declaration period:

[PSNC Briefing 002/22: Pharmacy Quality Scheme – Important dates for the diary \(v2\)](#)

Below are a few of the upcoming dates to be aware of; however please click the link above to view the full list of important dates:

- **31st March 2022** - Deadline for work to have been completed on the domains.
- **31st March 2022** - MYS online portal to record anticoagulant audit data closes.
- **31st March 2022** - PHE portal to record antibiotic review data closes.

- 1st April 2022 - Contractors paid PQS payment (aspiration payment will be initially reconciled with the payment for the PQS 2021/22).
- 5th April 2022 - Deadline to have claimed payment for the provision of at least 20 NMS (including catch-up NMS) since 1st April 2021 (the Advanced services gateway criterion).

**FAQs:**

[View the additional FAQs on the extension of the Scheme and the declaration questions](#)

**Made a mistake?**

If you have made a mistake on your declaration, please email the NHSBSA Provider Assurance team at [nhsbsa.pharmacysupport@nhs.net](mailto:nhsbsa.pharmacysupport@nhs.net) to let them know, so that it can be amended in the MYS data before payments are calculated.

[Click here for latest guidance, templates, and resources](#)

[View PSNC Briefing 025/21: PQS – Summary of the training requirements for the 2021/22 Scheme](#)

[Watch PSNC's webinar on-demand](#)

**Action and Evidence Portfolio Workbook:**

The workbook below supports community pharmacy contractors to meet the requirements of the 2021/22 Pharmacy Quality Scheme (PQS), it also provides contractors with examples of suggested evidence that they can use to confirm they have the necessary evidence ready to make their PQS declaration.

[Download the Action and Evidence Portfolio Workbook](#)

**PharmOutcomes Framework:**

Community pharmacy contractors can also access the assessment framework on [PharmOutcomes](#) for the 2021/22 Pharmacy Quality Scheme (PQS). The assessment

framework is available free of charge and allows contractors and their teams to track their progress with achieving the gateway and quality criteria/domains of the PQS.

### **FREE Virtual Outcomes PQS 21/22 Training:**

Please click the link below to access the new VO PQS training:



[Access VO training](#)

Training available from CPPE:

[View CPPE September 2021 training update](#)

[New - View CPPE February 2022 training update](#)

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## **3. Reminder: Requirement to update NHS website and DoS profile by end of March 2022**



Community pharmacy contractors are reminded of the Terms of Service requirement to ensure they verify and, where necessary, update the information contained in their [NHS website](#) profile, **and** their Directory of Services ([DoS](#)) profile at least once each quarter of the financial year. For the current financial quarter, the deadline for completing this is **31st March 2022**.

Note: The financial quarters are 1st April to 30th June; 1st July to 30th September; 1st October to 31st December; and 1st January to 31st March.

### NHS Profile Manager:

As advised [previously](#), a new tool called NHS Profile Manager is scheduled for imminent release. However, it is not recommended that contractors wait for the new tool before ensuring their NHS website, and DoS information is listed correctly. PSNC will issue further communications later about the NHS Profile Manager release plan. To get ready for this change, pharmacy contractors or team members should [register for the new NHS Profile Manager with their personal NHSmail address](#), if they have not already done so.

[Find out more](#)

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## 4. Register for Population Health Management webinar



Community pharmacy teams are invited to a webinar on **Tuesday 26th April, 7-9pm** about how pharmacies can improve the health of their local population. Attendees are required to register in advance.

Find out more and register for this webinar via the link below:

[Find out more](#)

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## 5. First draft Easter Bank Holiday 2022 opening hours



Please click the link below to view the first draft report detailing the pharmacy opening hours for Easter 2022. A final report will be circulated on 01<sup>st</sup> April 2022 in the event that NHS England are advised of any additional pharmacy opening hours, or there are any changes to the report.

Please notify [england.pharmacyreturns@nhs.net](mailto:england.pharmacyreturns@nhs.net) of any changes needed to the rota report by **25<sup>th</sup> March 2022**, to ensure they have time to make any necessary alterations. NHSE will be unable to make any changes to the report once the final version has been circulated.

[View first draft & further instructions](#)

#### **Letter regarding May & June 2022 Bank Holiday Pharmacy Opening Hours:**

As a final reminder, will pharmacies please complete the 'Bank Holiday Form for completion' highlighting their intended opening over the May/June bank holiday period, and return to [england.pharmacyreturns@nhs.net](mailto:england.pharmacyreturns@nhs.net).

If you are not open at all over the bank holiday, on any of the dates specified in the letter, then please do not reply informing NHSE of this; they interpret a 'no reply' as the pharmacy not being open. Don't forget the traditional second May bank holiday Monday has been moved this year!

[View letter, form & draft Jubilee directions](#)



Department  
of Health &  
Social Care

## **6. Recent Medicine Notifications**

- [New SSP issued for Salazopyrin® 500mg tablets](#)
- [Medicine Supply Notification: Benperidol \(Anquil® \) 250microgram tablets](#)

- [Medicine Supply Notification: Timolol \(Tiohex® \) 1mg/g gel eye drops 0.4g unit dose preservative free](#)
- [Medicine Supply Notification: Diamorphine 100mg and 500mg powder for solution for injection ampoules](#)
- [Medicine Supply Notification: Diltiazem \(Tildiem Retard® \) 90mg tablets](#)
- [MHRA Class 4 Medicines Defect Information: Beclometasone dipropionate 50 micrograms/dose Nasal Spray \(Various Liversies\)](#)
- [Class 4 Medicines Defect Information: Latuda film-coated tablets \(CNX Therapeutics Ltd\)](#)
- [MHRA Class 2 Medicines Recall: Diazepam RecTubes 2.5mg Rectal Solution \(Wockhardt UK Ltd\)](#)

[Click here](#) to visit PSNC for all other medicine notifications.

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## 7. Healthy Weight Coaches Evaluation - Manager's Survey

Following the Healthy Weight Coach eLearning programme which was launched in November 2021, for staff working in primary care networks, healthcare practices, and pharmacies, to become a healthy weight coach.

An evaluation has been developed to, evaluate the content of the Healthy Weight Coach eLearning programme, to examine the impact the programme is having on the knowledge and confidence of staff, as well as to gather insights from those involved in the management of healthy weight coaches, and understand how the Healthy Weight Coach is being supervised by managers in Primary Care Networks and Pharmacies.

The deadline for completion of the survey is currently **Thursday 31 March 2022**.

[Find out more and complete the survey](#)

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## 8. Service Resources

Humber LPC has accumulated a number of resources, over the past few years, which could be used by community pharmacy to aid in the delivery of services. These will be distributed on a first come first served basis, and any remainder will be disposed of at the end of April.

**Available resources:**

PODIS pads

Cessation of managed repeats leaflets

Medication and driving leaflets

Smoking cessation resources

Blood pressure service resources (local service only)

BHF eating well brochures

Please email: [humber.lpc@nhs.net](mailto:humber.lpc@nhs.net) before 21<sup>st</sup> April 2022 to secure any of the list above.

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## 9. Medication in Police custody

**FAO all pharmacies providing supervised consumption services.**

Following a recent incident, please be reminded that Humberside Police allow opiate substitutes supplied, on supervised scripts, to be taken whilst in custody. They may contact pharmacies to facilitate this. The police only allow supervised doses to be taken in custody and would **never** collect doses for an unsupervised script.

Pharmacies will always be contacted by the police custody healthcare professional before an officer attends, and they will always have a form, signed by the detainee, authorising the collection of the medication. The attending officer will also always have identification, and any doses supplied will be supervised by a custody healthcare professional.

If for any reason the medication is not given to the detainee whilst in custody, the

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medication will be returned to the issuing pharmacy so their records can be amended and the medication disposed of.

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## Other News You Might Have Missed

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### 1. Coronavirus & latest updates from PSNC



To ensure you are up to date with all the latest pharmacy news, please read the full PSNC daily updates by clicking the links below:

16 Mar - [Reminder to update NHS website and DoS profiles; DHSC consultation published on hub and spoke dispensing; new SSP for Salazopyrin tablets.](#)

14 Mar - [Population Health Management Webinar; new Part VIID of Drug Tariff; help design a digital learning network.](#)

11 Mar - [Submitting Pharmacy Advice Audit Data; CPCS IT contracting arrangements changing in April; Cyber Security resilience request.](#)

9 Mar - [Most contractors benefitting from earlier advance payments; last few days to complete Advice Audit; help design a digital learning network; PSNC blog.](#)

View the latest weekly updates via the links below:

[Week ending 13th March](#)

[Week ending 6th March](#)

To view all PSNC weekly updates please [click here](#)

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## 2. Reminder: Drop-in sessions for Smartcard



### On behalf of N3i, Local Registration Authority

To assist with the Smartcard Management in pharmacies N3i will be offering a bookable drop-in session where pharmacy staff can bring their smartcard to be unlocked or repaired. Managers can also request help in managing their pharmacy smartcards by reviewing who is assigned to their store or request training on how to use the Care Identity Service.

Drop-in sessions will be between 9:30 and 4pm on a Wednesday at the N3i offices at The View, Bridgehead Business Park, Hessle, Hull HU13 0GD. A map of our office location can be found [here](#).

On arrival if visitors could call the N3i office on the intercom. We recommend outsiders wear a mask when visiting our offices.

To book a drop-in session select the link below and chose an available slot. If you can provide additional details such as the pharmacy F code, the smartcard UUID (under the photo) and the reason for the appointment we will be able to review and query anything prior to your visit.

### [N3i Smartcard Drop-in Sessions](#)

Any queries relating to smartcards or the drop-in sessions can be emailed to us on [n3i.support@nhs.net](mailto:n3i.support@nhs.net) or call 0300 002 0001

**Please Note: N3i may require you to sign into care identity services & agree to terms and conditions of N3i before you go to a drop in session.**

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### 3. Reminder: Disposal of unwanted medicines



Pharmacies are obliged to accept back unwanted medicines from patients, **whether they have labels or not**. Just to clarify, patients/carers do not need to remove labels before returning unwanted medicines to the pharmacy because the items are incinerated.

The local NHS England and NHS Improvement team will make arrangements for a waste contractor to collect the medicines from pharmacies at regular intervals.

The pharmacy must, if required by NHS England and NHS Improvement or the waste contractor, sort them into solids (including ampoules and vials), liquids and aerosols; the waste contractor will be able to advise on whether this is necessary. Additional segregation is also required under the Hazardous Waste Regulations.

#### Service Specification

[Essential Service 3 – Disposal of Unwanted Medicines Service Specification](#)

Please note that Disposal of Unwanted Medicines Service Specification was published in 2004 and subsequent changes to environmental legislation and policy have occurred.

[Find out more via our website](#)

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### 4. Reminder: CPCS IT contracting arrangements will change on 1st April 2022



The national provision of NHS Community Pharmacist Consultation Service (CPCS) IT solutions will end on 31st March 2022. From 1st April 2022, pharmacy contractors are responsible for securing a new contractual agreement with an assured IT supplier of their choosing.

The NHSE&I [CPCS IT Provider 'Switching/confirming guide'](#) explains the options are:

1. **Switch** to another CPCS IT provider (you should inform them well in advance so they can confirm the switch has been successful); or
2. **Stay** with existing CPCS IT provider (you should notify them so they can confirm a new service agreement with you)

[Find out more](#)

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## 5. Reminder: Participants needed for research study at the University of Manchester



**Exploring the role of community pharmacy teams in meeting primary care needs within marginalised communities since the COVID-19 pandemic.**

Dr Helen Gibson of Manchester University is looking for community pharmacists, and pharmacy team members to contribute to a research project which is looking at ways community pharmacy teams provide and facilitate care for marginalised communities. They are also interested in how community pharmacy teams work with other primary care providers to facilitate access to care, and how this has changed since the COVID-19 pandemic.

Participants will be reimbursed for their time. Rates will vary by profession, for example, pharmacists £55.00 per interview; other staff in pharmacies £12.00.

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For more details regarding the study, and how to take part please see the article below:

[Find out more](#)

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## 6. Reminder: N Lincs - Expressions of Interest to provide Medication in the Out of Hours period



### FAO North Lincolnshire pharmacies.

North Lincolnshire CCG are currently exploring the provision of medication on a Sunday evening (8pm – midnight), and Bank Holidays, and are looking for expressions of interest from pharmacies to open to provide this service. As the Out of Hours provider is based in Scunthorpe, ideally expressions of interest should be from pharmacies within this area to facilitate patient access. If you are interested in providing this service, please register your interest with Community Pharmacy Humber in the first instance ([humber.lpc@nhs.net](mailto:humber.lpc@nhs.net)).

In your response, along with any other pertinent information, please answer the following questions:

1. Will a pharmacist be available to safely access the pharmacy premises between 8pm and midnight and on Bank Holidays? Yes / No
  2. If no, are you willing to share the role with other pharmacists/pharmacies? Yes/No
  3. If no, what cover are you offering?
  4. What security arrangements would you have in place to minimise / mitigate any risks from opening a pharmacy during the OOH period?
  5. What arrangement/process are you offering to facilitate access for the dispensing of the urgent prescription / delivery to a designated point?
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## 7. COVID-19 Information for pharmacies



The information previously collated for pharmacies has been updated. View/print the pdf for more info on the following:

- Humber LPC Office
- COVID-19 guidance & Hub page
- Infection Prevention and Control (including PPE & New Portal)
- Pandemic Delivery Service ended
- Temporary closures (until 31.3.22) and emergency closure checklist

[View PDF of this information](#)





[Visit the COVID-19 Hub page](#)

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