

Community Phar+macy Humber

Weekly Information Digest

Issue 7

17 February 2022



Latest News

1. Important dates for the diary - updated

Here is this week's list. An image of the list is below, and a pdf version of the list can be viewed/printed via the blue button, you can then access the details where an

event/training might have been advertised:

Important dates for the diary

Below is a list of important dates for the diary

PQS Reminders	Why is this date important?
2nd March 2022	Declaration window closes at 11.59pm. Where due to Covid-19 a pharmacy contractor has been unable to complete the domain(s), which they had intended to complete before the declaration period ended, the pharmacy contractor can make declaration that they will complete the domain(s) before 31 March 2022 and that they will have the evidence to demonstrate compliance with the domain(s) by 30 June 2022.
3rd March 2022	Deadline to start the anticoagulant audit (four weeks till 31st March 2022, which is the deadline for completing this requirement).
31st March 2022	Deadline for work to have been completed on the domains. Please note, the PCN domain required collaborative work on flu vaccination uptake which had to be completed by 31st December 2021. The focus of the flu vaccinations is usually up to the end of the calendar year, so the deadline for this work has not been extended. MYS online portal to record anticoagulant audit data closes. PHE portal to record antibiotic review data closes.
1st April 2022	Contractors paid PQS payment (aspiration payment will be initially reconciled with the payment for the PQS 2021/22).
5th April 2022	Deadline to have claimed payment for the provision of at least 20 NMS (including catch-up NMS) since 1st April 2021 (the Advanced services gateway criterion).
1st June 2022	Reconciliation of payments for the PCN domain when final data on the increase to the uptake of flu vaccination to patients aged 65 and over will be available.
30th June 2022	Deadline to gather evidence to demonstrate compliance on the domains - Further details published as a Drug Tariff determination on the NHSBSA website: Click here to view determination
Above is a reduced version of the dates for the diary list, to view the fully updated list please click the following link: Click here to view the full updated dates for the diary	
View the Action and Evidence Portfolio Workbook: Click here to access	

Other Reminders	Upcoming Events/Training:	As advertised in the digest
17th Feb 2022	Virtual COPD meeting - Thursday 17th Feb 7pm	View issue 5
By Feb 2022	Deadline to select CPCS IT provider	View issue 48
Early March 2022	NHS Profile Manager, scheduled for release in early Mar 22 (pharmacies to register)	View details
4th Jan - 4th Mar 2022	Pharmacy Access Scheme review application window extended to 4th Mar 2022	View details
Several dates to 31st Mar 2022	Smokefree Hull level 1 training, online, several dates from 1st Dec 2021- 31st Mar 2022	View issue 49
28th February to 31st March 2022	Mandatory Health Campaign - Smoking cessation (28th February to 31st March 2022)	View issue 2
Several dates to 29th Apr 2022	Trauma Recovery and Stress Reduction online workshops - several dates Nov 21- 29th Apr 22	View issue 42

For all the latest training available FREE to pharmacy staff from Virtual Outcomes please click the following link:	Access Virtual Outcomes Training
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Quarterly Reminders	NMS: Submit your NMS data via MYS 10 working days from the last day of March, June, September, December. NHSUK/DOs: Check/Update your NHS UK & DoS profiles every quarter (i.e. by the end of March, June, September, December). Palliative Care claims (if signed up): Submit your claims via PharmOutcomes every quarter (i.e. by the end of March, June, September, December).
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Monthly Reminders	Local/Enhanced Services: Submit your claims via PharmOutcomes by the 5th of every month. National/Essential Services - early advance payment: Submit your monthly FP34C via MYS by the 5th of the month to receive your payment approximately 20 days earlier than usual. View PSNC's payment timetable & deadline tracker
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[View/print the important dates list](#)

2. Pharmacy Advice Audit 2022- Please take part



Thank you to all the pharmacies who have already taken part in this audit, **BUT we need more**, please don't assume everyone else is telling the PSNC what you would want to.

The PSNC have decided to extend the participation **deadline to 23:59 on Monday 28th February 2022** to ensure no pharmacy misses out on the chance to submit their data, but results **MUST** be submitted by this time at the latest.

The data gathered is vital to help evidence pharmacy's negotiations with the government, it may help them understand the higher acuity, and complexity, of patients now being seen in the community and how much of it is currently unpaid. Please take part and provide the evidence of what's going on so that we can try to change that.

[Find out more](#)

3. PQS Declaration window now open until 2nd March



The following PSNC Briefing provides an updated list of the important dates for the Pharmacy Quality Scheme (PQS) 2021/22, following the announcement about the extension to the Scheme and the date changes to the declaration period:

[PSNC Briefing 002/22: Pharmacy Quality Scheme – Important dates for the diary \(v2\)](#)

Below are a few of the upcoming dates to be aware of; however please click the link above to view the full list of important dates:

- **2nd March 2022** - Declaration window closes at 11.59pm.

- **3rd March 2022** - Deadline to start the anticoagulant audit (four weeks till 31st March 2022, which is the deadline for completing this requirement).
- 31st March 2022 - Deadline for work to have been completed on the domains.

Please Note, there has been an error with the antibiotic checklist data email - [please click here to read the update from PSNC](#).

PQS Declaration questions published:

The NHSBSA has published the questions that will be included in the 2021/22 PQS declaration so that community pharmacy contractors can view these ahead of making their declaration.

[View the declaration questions](#)

Additional FAQs have also been added:

[View the additional FAQs on the extension of the Scheme and the declaration questions](#)

Made a mistake?

If you have made a mistake on your declaration, please email the NHSBSA Provider Assurance team at nhsbsa.pharmacysupport@nhs.net to let them know, so that it can be amended in the MYS data before payments are calculated.

Below is a recap on the Gateway Criteria shared previously with contractors:

1. Advanced services

New Medicine Service (NMS) – The contractor must have claimed payments for the completion of a minimum of 20 NMS between 1st April 2021 and 5th April 2022.

[Check the NHSBSA NMS spreadsheet \(scroll down to the 'New Medicine Service \(NMS\) gateway criterion' section to view the spreadsheet\)](#)

If contractors are showing as having claimed for 20 or more NMSs (highlighted in green on the spreadsheet) no further action is required to meet the Advanced Services gateway criterion.

Declaration requirements

Contractors will not be required to make a declaration for this Gateway criterion as the automatic verification assessment of whether a contractor has met the NMS gateway criterion will be confirmed against NHSBSA's payment data for NMS.

2. Safety report and demonstrable learnings from the CPPE LASA e-learning

There are **TWO** parts for this gateway criterion:

a) CPPE LASA e-learning and assessment

On the day of the declaration, all registered pharmacy professionals working at the pharmacy must have satisfactorily completed the [CPPE reducing look-alike, sound-alike \(LASA\) errors e-learning](#) and passed the [e-assessment](#).

[Training record sheet](#) – to capture the details of staff that have completed required training

If pharmacy professionals have previously completed the e-learning and successfully passed the e-assessment, they do not need to complete this again.

b) New safety report

On the day of the declaration, pharmacies must have a new written safety report (new since February 2020, when this criterion was last included in PQS, or covering the last two years if not previously claimed), at premises level, available for inspection from the day of the declaration covering analysis of incidents and incident patterns (taken from an ongoing log), evidence of sharing learning locally and nationally, and actions taken in response to national patient safety alerts.

- Learnings from the CPPE LASA e-learning must be incorporated into the safety report. This must include a review of, and subsequent actions, where mitigation taken has failed to prevent a LASA incident or LASA near miss from occurring.
- The pharmacy contractor actively identifies and manages the risks at premises level associated with the following LASA medicines combinations identified from the National Reporting and Learning System (NRLS) propranolol and prednisolone, amlodipine and amitriptyline, carbamazepine and carbimazole, rivaroxaban and rosuvastatin, atenolol and allopurinol.
- The pharmacy contractor has put in place actions to prevent these risks, for example, physical separation, staff awareness raising, visual warnings, tags or labels on shelving, fatigue reduction strategies or enhanced checking procedures for these.
- There must be demonstrable evidence of all actions identified in the patient safety report having been implemented.

[Monthly patient safety report template](#)

[Patient safety report template](#)

Declaration requirements

Submission of information to NHS England and NHS Improvement should be reported on the Manage Your Service (MYS) application and should include:

- The total number of registered pharmacy professionals (including pharmacists and pharmacy technicians) working at the pharmacy who have satisfactorily completed [the CPPE reducing look-alike, sound-alike errors \(LASA\) e-learning](#) training and passed the [e-assessment](#).
- A declaration that the contractor has a new written safety report (i.e. New since February 2020, when this criterion was last included in PQS, or covering the last two years if not previously claimed) at premises level available for inspection from the day of the declaration, covering analysis of incidents and incident patterns (taken from an ongoing log), evidence of sharing learning locally and nationally, and actions taken in response to national patient safety alerts.
- A declaration that demonstrable learnings from the [CPPE reducing look-alike, sound-alike errors \(LASA\) e-learning](#) have been incorporated into the safety report.

3. Risk review

There are **TWO** parts for this gateway criterion:

a) CPPE risk management e-learning and assessment

All registered pharmacy professionals working at the pharmacy must have satisfactorily completed the [CPPE risk management e-learning](#) and passed the [e-assessment](#).

[Training record sheet](#) – to capture the details of staff that have completed required training

If pharmacy professionals have previously completed the e-learning and successfully passed the e-assessment, they do not need to complete this again.

b) Risk review

The contractor must have available, at premises level, a new risk review to include management to minimise the risk of transmission for COVID-19, as a new risk, as part of the review. Contractors must record demonstrable risk minimisation actions that have been undertaken to mitigate this risk. These actions may include recommendations and best practice from the latest [Infection Prevention and Control \(IPC\) guidance](#) to protect staff, patients and members of the public in the pharmacy.

All registered pharmacy professionals working at the pharmacy must have satisfactorily completed the [CPPE sepsis online training](#) and passed the [e-assessment](#).

If pharmacy professionals have previously completed the online training and successfully passed the e-assessment, they do not need to complete this again.

AND

For contractors who DID declare as having met the Risk management domain for the Pharmacy Quality Scheme 2020/21 (Part 2):

On the day of the declaration, the contractor must have available, at premises level, an update of the previous risk review undertaken as part of the PQS 2020/21 (that is, updated since PQS 2020/21 Part 2). This update must include a recorded reflection on the identified risks, and the risk minimisation actions that the pharmacy team has been taking, and any subsequent actions identified that must be demonstrably completed as a result of this reflection.

OR

For contractors who DID NOT declare as having met the Risk management domain for the Pharmacy Quality Scheme 2020/21 (Part 2):

On the day of the declaration, the contractor must have available, at premises level, a new risk review for:

- The risk of missing red flag symptoms during over the counter (OTC) consultations; and
- The risk of missing sepsis identification.

[Training record sheet](#) – to capture the details of staff that have completed required training

[Risk review templates 2021/22](#)

Declaration requirements

When making a declaration for this criterion, the following information must be reported on the MYS application:

For all contractors:

- The total number of registered pharmacy professionals working at the pharmacy who have satisfactorily completed the [CPPE risk management training](#) and passed the associated [e-assessment](#).
- A declaration that the pharmacy has available, at premises level, a new risk review undertaken as part of the PQS 2021/22 which includes:
 - Minimising the risk of transmission for COVID-19.
 - The risk minimisation actions that the pharmacy team has been taking.

- Any subsequent actions identified and demonstrably completed as a result of this reflection.
- The total number of registered pharmacy professionals working at the pharmacy who have completed the [CPPE sepsis online training](#) and passed the associated [e-assessment](#).

AND

For contractors who DID declare as having met the Risk management domain for the Pharmacy Quality Scheme 2020/21 (Part 2):

- The pharmacy has available, on the day of the declaration at premises level, an update of the previous risk review undertaken as part of the PQS 2020/21 which includes the risk minimisation actions that the pharmacy team has been taking; and any subsequent actions identified and demonstrably completed as a result of these reflections for:
 - The risk of missing red flag symptoms during OTC consultations.
 - The risk of missing sepsis identification.

OR

For contractors who DID NOT declare as having met the Risk management domain for the Pharmacy Quality Scheme 2020/21 (Part 2):

- A declaration that the pharmacy has available, on the day of the declaration at premises level, a new risk review undertaken as part of the PQS 2021/22 which includes the risk minimisation actions that the pharmacy team has been taking; and any subsequent actions identified and demonstrably completed as a result of these reflections for:
 - The risk of missing red flag symptoms during OTC consultations.
 - The risk of missing sepsis identification.

Please Note: Contractors who meet the Gateway criteria will only receive a payment if they meet the requirements of one or more of the domains. Access more info about the domains via the link below:

[Click here for latest guidance, templates, and resources](#)

[View PSNC Briefing 025/21: PQS – Summary of the training requirements for the 2021/22 Scheme](#)

[Watch PSNC's webinar on-demand](#)

Action and Evidence Portfolio Workbook:

The workbook below supports community pharmacy contractors to meet the requirements of the 2021/22 Pharmacy Quality Scheme (PQS), it also provides contractors with examples of suggested evidence that they can use to confirm they have the necessary evidence ready to make their PQS declaration.

[Download the Action and Evidence Portfolio Workbook](#)

PharmOutcomes Framework:

Community pharmacy contractors can also access the assessment framework on [PharmOutcomes](#) for the 2021/22 Pharmacy Quality Scheme (PQS). The assessment framework is available free of charge and allows contractors and their teams to track their progress with achieving the gateway and quality criteria/domains of the PQS.

FREE Virtual Outcomes PQS 21/22 Training:

Please click the link below to access the new VO PQS training:



[Access VO training](#)

Training available from CPPE:

[View CPPE September 2021 training update](#)

[New - View CPPE February 2022 training update](#)

4. Delivery of quit smoking materials for last mandatory campaign of 2021/22



Resources for the Better Health quit smoking campaign will be delivered to community pharmacies via Yodel between 24th February and 28th February 2022.

Community pharmacy contractors **must** participate in the campaign from **28th February 2022 (or as soon as contractors receive their campaign materials if they arrive after this date)**, and the campaign should run until **31st March 2022**. This campaign is the last mandated campaign agreed for 2021/2022 by NHS England and NHS Improvement and PSNC.

The resource packs will include a briefing sheet to support community pharmacy teams' conversations with patients and materials, which must be displayed in the pharmacy. Contractors are also encouraged to use the social media and digital resources that are available for this campaign. These additional resources will be available on the [campaign resource centre website](#).

Contractors will not be required to record the number of people to whom information is provided or any additional information for the quit smoking campaign.

If contractors have not received their pack by 1st March 2022, they should email: partnerships@phe.gov.uk with 'Quit Smoking Pharmacy Packs' in the subject line and their pharmacy name and full address in the email.



5. Reminder - FP34C Submissions

Please note February 2022 will be the last month in which contractors will receive a paper FP34C submission document from the NHSBSA. From April 2022 (i.e. for prescriptions dispensed in March 2022), MYS will be the ONLY route available to contractors for all monthly FP34C submissions.

To benefit from earlier advance payments, contractors still relying on the paper FP34C submission document are strongly encouraged to submit their monthly declaration through the MYS portal by the 5th of the month following that in which supply was made. Once the FP34C is submitted electronically, contractors should print their completed submission document from MYS and enclose it with their monthly prescription bundle.

[Find out more](#)

6. Save The Date: Practical

Community
Pharmacy
Humber

management of anticoagulation - A pharmacist's perspective

The LPC have arranged a short training event for contractors which will support pharmacists to deliver New Medicines Service interventions for clients starting anticoagulants, while also enabling pharmacists to complete a CPD cycle.

The session will focus on covering off general FAQs, basic advice, upskilling and improving knowledge.

In line with NICE guidance there is a move away from warfarin towards other anticoagulant medications, prescribing changes are anticipated, hence this event to support you with anticoagulant NMS interventions.

The event will be delivered by a community pharmacist familiar with the pressures and demands currently placed upon community pharmacies.

The event is sponsored by Bayer Pharmaceuticals, and will take place virtually on the evening of **16th March 2022**.



Department
of Health &
Social Care

7. Recent Medicine Notifications

- [MHRA Drug Safety Update February 2022](#)
- [Further extension to SSP05 for Fluoxetine 10mg tablets](#)
- [Two New SSPs issued for Lipitor® 10mg & 20mg chewable tablets](#)
- [Medicine Supply Notification: Mesalazine \(Asacol® \) 400mg and 800mg MR gastro-resistant tablets](#)
- [Medicine Supply Notification: Acetazolamide \(Diamox® SR\) 250mg modified-release capsules](#)

- [Medicine Supply Notification: Dulaglutide \(Trulicity® \) 3mg/0.5ml and 4.5mg/0.5ml solution for injection pre-filled pens](#)
- [MHRA Class 2 Medicines Recall: Water for Injections BP 100ml vial \(hameln\)](#)
- [Medicine Supply Notification: Locorten Vioform® \(flumetasone/clioquinol\) 0.02% w/v / 1% w/v ear drops solution](#) – Updated
- [Medicine Supply Notification: Atorvastatin \(Lipitor® \) 10mg and 20mg chewable tablets](#)
- [Medicine Supply Notification: Piroxicam \(Feldene Melt® \) 20mg orodispersible tablets](#)
- [Medicine Supply Notification: Ciprofloxacin 0.3% / dexamethasone 0.1% ear drops](#)

[Click here](#) to visit PSNC for all other medicine notifications.

8. Eating Disorder Awareness Week: 28th Feb - 6th March 2022



National reports indicate that there has been a dramatic increase in eating disorder cases during the pandemic with the impact of the last two years resulting in **more young people needing support**. As such there has never been a more important time to take part in *Eating Disorder Awareness Week* that runs from the 28th of February - 6th March 2022.

It would be great if HLPs across all of the Humber locality could take part in this campaign.

Please also note the link below to a series of messages that you could use if you wanted to promote your support via social media.

Please see links below to generic, as well as local, information around Eating Disorders,

and also a link to an **online event** scheduled to take place on the **3rd of March**, which we are sure would be really useful to attend.

[Mental Health Online: Eating Disorder Awareness Tickets, Thu 3 Mar 2022 at 10:00 | Eventbrite](#)

HelpFinder is Beat's online directory of eating disorder services, allowing you to search for specialist care in your area. The directory lists a wide variety of organisations, and individuals that treat anorexia nervosa, bulimia nervosa, EDNOS/OSFED, binge eating disorder and other eating disorders.

Use the search function to find:

- NHS community centres
- NHS outpatient/inpatient clinics
- Independent treatment centres
- Counsellors/therapists
- Dietitians
- Support & self-help groups
- Counselling centres
- Charities/voluntary groups
- Online support

[HelpFinder - Beat \(beateatingdisorders.org.uk\)](https://beateatingdisorders.org.uk)

GENERIC INFORMATION AROUND EATING DISORDERS:

- **NHS Website** – [Overview – Eating disorders - NHS \(www.nhs.uk\)](https://www.nhs.uk)
- **Beat Website** – [The UK's Eating Disorder Charity - Beat \(beateatingdisorders.org.uk\)](https://beateatingdisorders.org.uk)

LOCAL INFORMATION AND SERVICES:

- **NE Lincolnshire** – [Young people to get rapid eating disorder help with FREED launch :: NAViGO \(navigocare.co.uk\)](https://navigocare.co.uk)
- **Hull and East Yorkshire** – [Overview - Hull & East Riding Camhs Eating Disorder Service - NHS \(www.nhs.uk\)](https://www.nhs.uk)
- **Hull** – [City Health Care Partnership \(chcpcic.org.uk\)](https://chcpcic.org.uk) (18+), [Home - SEED | Eating Disorders Support Service](#)

- **North Lincolnshire** - [Overview - Addictive Eaters Anonymous - North Lincolnshire - NHS \(www.nhs.uk\)](#)

[View messages to post on social media](#)

9. Diabetes UK update - February 2022



View the February update, and the Diabetes and Ramadan 2022 free webinar details via the links below:

[View February update](#)

[View webinar flyer](#)

Other News You Might Have Missed

1. Coronavirus & latest updates from PSNC



To ensure you are up to date with all the latest pharmacy news, please read the full PSNC daily updates by clicking the links below:

16 Feb - [Please support our Advice Audit; medicines supply updates; medicines recall notice; February MHRA Drug Safety Update published.](#)

14 Feb – [Have you made your PQS declaration yet?; 2022 Pharmacy Advice Audit deadline soon; SAF factsheet published; upcoming deadline to confirm CPCS IT provider.](#)

11 Feb – [GPhC restates position on C-19 vacs for pharmacy teams; please take part in Advice Audit; PhAS review application deadline approaching; SSP05 extended; PQS declaration FAQs.](#)

9 Feb – [Take part in our Pharmacy Advice Audit; DoS Updater and NHS website editor to be replaced; emails about antibiotic checklist data; 9,000+ contractors benefit from earlier payments.](#)

For the latest weekly updates please click the links below:

[Week ending 13th February](#)

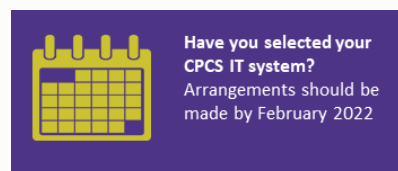
[Week ending 6th February](#)

[Week ending 30th January](#)

To view all PSNC weekly updates [click here](#)

[Sign up to receive PSNC emails](#)

2. CPCS IT deadline: Have you confirmed your choice of system?



The national procurement of IT support for the NHS Community Pharmacist Consultation Service (CPCS), will cease at the end of March 2022.

Community pharmacy contractors that want to continue providing CPCS, must confirm their choice of CPCS IT system by **no later than the end February 2022**. Failure to do so could impact referrals and service continuity for **YOU**.

The [CPCS IT switching guide](#) and [NHSX CPCS IT Buyers guide](#) list the verified system suppliers and explain the options:

1. **Switch** to another CPCS IT provider - you should inform them well in advance so they can confirm the switch has been successful.

OR

2. **Stay** with existing CPCS IT provider - you must notify them so they can confirm a new service agreement with you.

Full details and resources are available [here](#).

3. For Action: NHS England



letter regarding upcoming Easter Bank Holiday 2022

Please click the link below to view a letter, and form for completion, from NHS England regarding the Easter 2022 Bank Holiday opening hours for pharmacies. Also, you can view PDFs by CCG area of current opening times known, both directed and otherwise.

If you are not open **at all** over the bank holiday, on any of the dates specified, then please do not reply to NHSE as they interpret 'no reply' as the pharmacy not being open.

Please note, NHSE have already been informed by a few contractors of their intended opening over this period. If that included your pharmacy, please take this as an opportunity to check they have captured the opening times accurately in the PDFs.

[View letter and form](#)

4. N Lincs: Expressions of Interest to provide Medication in the Out of Hours period



FAO North Lincolnshire pharmacies.

North Lincolnshire CCG are currently exploring the provision of medication on a Sunday evening (8pm – midnight), and Bank Holidays, and are looking for expressions of interest from pharmacies to open to provide this service. As the Out of Hours provider is based in Scunthorpe, ideally expressions of interest should be from pharmacies within this area to facilitate patient access. If you are interested in providing this service,

please register your interest with Community Pharmacy Humber in the first instance (humber.lpc@nhs.net) by the **25th February 2022**.

In your response, along with any other pertinent information, please answer the following questions:

1. Will a pharmacist be available to safely access the pharmacy premises between 8pm and midnight and on Bank Holidays? Yes / No
 2. If no, are you willing to share the role with other pharmacists/pharmacies? Yes/No
 3. If no, what cover are you offering?
 4. What security arrangements would you have in place to minimise / mitigate any risks from opening a pharmacy during the OOH period?
 5. What arrangement/process are you offering to facilitate access for the dispensing of the urgent prescription / delivery to a designated point?
-

5. COVID-19 Information for pharmacies



The information previously collated for pharmacies has been updated. View/print the pdf for more info on the following:

- Humber LPC Office
- Coronavirus: how to stay safe and help prevent the spread
- Infection Prevention and Control (including PPE):
- Pandemic Delivery Service for people self isolating
- Do you know what to do and who you **must** inform if your pharmacy has to close in an emergency?
- Delivery of Pharmacy Services during the COVID-19 Lockdown
- Opening hours
- Signing of prescriptions and submission of EPS tokens now required
- Network Resilience

[View PDF of this information](#)

[View our Network Resilience page](#)

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humber.lpc@nhs.net



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known as Community Pharmacy Humber

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