

CORONAVIRUS

ORDERING YOUR

PRESCRIPTIONS

Local pharmacies are experiencing unprecedented demand during the current COVID-19 pandemic. Please support your pharmacy at this time.

- ✔ Allow at least seven days between ordering your prescription and collecting from a pharmacy.
- ✔ Do not over order.
- ✘ Do not ring the pharmacy to see if your prescription is ready.
- ✘ If you go to a pharmacy to collect your prescription before it is ready, then they may ask you to call back later.
- ✔ If your prescription is urgent that day, please go to the pharmacy and they will complete as soon as possible. You may have to wait or call back.
- ✔ If you get a message from your surgery/NHS app to say your prescription has been processed, please give the pharmacy seven days to get it ready unless urgent or acute.
- ✔ The best way to order your repeat prescription is online through your GP practice or the NHS app.

If you do not have friends, family or a carer to support you, go to [gov.uk/coronavirus-extremely-vulnerable](https://www.gov.uk/coronavirus-extremely-vulnerable) or call **0800 028 8327**, the Government's dedicated helpline.

For more information, visit hullccg.nhs.uk

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**STAY HOME
PROTECT
THE NHS
SAVE LIVES**