

## Karen Murden: Pharmacy Services Lead

Successfully worked in collaboration with NECs, CCGs, LMC and other stakeholders to **phase out pharmacy repeat ordering** to reduce workload in pharmacies. As an integral member of the task & finish group I worked on the implementation and communications plan, timelines, and communications for all stakeholders. I Organised and facilitated 3 successful events in Feb 2020, attended by 242 community pharmacy teams and practice pharmacists.



We successfully applied for £10k funding for the LPC to support rollout of **Refer to Pharmacy (TCAM)**. In collaboration with Academic Health Science Network (AHSN) and Hull University Foundation Trust (HUFT), I organised successful training and a networking event in June 2019, organised and attended monthly project meetings, analysed data, produced reports, attended the Regional Community of Practice meetings and regularly contacted pharmacies to support the completion of referrals. We await IG approval to attach discharge summary to referral and for North Lincolnshire and Goole Trust to agree to support the TCAM rollout.

I attended the **CPCS** Regional event, and PSNC teleconferences, as well as producing and presenting the CPCS interactive workshop at the LPC event on 20<sup>th</sup> October 2019. Over the year I have developed networks with NHS 111, Dos Team and local Out of hours providers and attended regular CPCS progress meetings and agreed the local escalation process while also encouraging participation and provided support for contractors.

I organised another successful **flu** training event in July 2019 and provided ongoing support for contractors. I attended the Humber flu group, local public health meetings and act as ongoing liaison.

Over the year I provided 27 **contractor support visits** to support and encourage engagement with CPCF, PQS, CPCS, NMS, PODIS, HLP & Virtual outcomes.

I Identified and supported **PCN leads** for North Lincs and North East Lincolnshire

I Regularly **represent LPC at various additional meetings** including Medicines Management Interface group (MMIG) and HCV Pharmacy Leaders.