

Community Pharmacy Humber

Newsletter

Jul-Sep 2019

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Pharmacy Embracing the Future Event



Community Pharmacy is changing!

- Do you understand the new Community Pharmacy Contractual Framework, the Pharmacy Quality Scheme, the Community Pharmacy Consultation Service and Primary Care Networks?
- Do you know how this will affect you and what changes you need to make?
- Are you up to date with local services, and able to access support tools and resources?
- Would you like to know more?

Pharmacists and staff are invited to attend the forthcoming event to be held on:

Sunday 20th October 2019

Registration from 9:30am.
Event starts 10:00am to
4:00pm

The Village Hotel, Henry Boot
Way, Priory Way, Hessele
HU4 7DY

Please read the invitation on the link below for more information on the topics that will be covered.

Pharmacists and staff wishing to attend the event must book their place no later than **Monday 14th October** via the form on the following link:

<https://communitypharmacyhumber.co.uk/our-events/pharmacy-embracing-the-future-event-sun-20-oct-2019/>

October 2019 Public Health Campaign: Stoptober

The next mandated campaign for community pharmacy is Stoptober.

The campaign runs from 1st-31st October 2019 and pharmacies will have received a delivery of resources from PHE in August.

You can find out more information on the following:

- Campaign Calendar
- Links to PHE resources
- Links to CPPE resources

by visiting our website:

<https://psnc.org.uk/community-pharmacy-humber/resources-a-z/i-p/public-and-local-health-campaigns/>

Visit Virtual Outcomes for a Stoptober update: <https://www.virtualoutcomes.co.uk/>



Our domain name has changed! Please be aware that our domain name has now changed from

www.communitypharmacyhumber.org to: www.communitypharmacyhumber.co.uk

Community Pharmacy Contractual Framework (CPCF) Action Plan

Are you ready for the CPCF changes coming in April 2020?

By now all contractors should have read the new 5 year settlement on the Community Pharmacy Contractual Framework (CPCF).

From April 2020 the following will become part of your Terms of Service

Pharmacies must:

- have a premises shared NHSmail account (in the format: nhspharmacy.location.pharmacynameODScode@nhs.net),
- have access to the NHS Summary Care Record (SCR),
- provide information for the NHS 111 Directory of Services (DoS),
- have an up to date pharmacy profile on NHS.UK,
- process electronic prescriptions,
- and have attained HLP Level 1 status [which requires a private consultation area]

PSNC have issued a summary of the five year deal and more information on the areas above can be found on the PSNC website.

Please Note: If you are eligible to claim an aspiration payment for the Pharmacy Quality Scheme (PQS), then some of the above which are also gateway criteria will need to be in place by the end of October 2019. Click the link below to find out more about PQS and read the associated PSNC briefing.

CPCF Info: <https://communitypharmacyhumber.co.uk/resources-a-z/a-c/cpcf-settlement-2019-20-to-2023-24/>

PQS Info: <https://psnc.org.uk/services-commissioning/pharmacy-quality-scheme/>

The NHS Community Pharmacist Consultation Service (CPCS) launches 29/10/19, find out more about the service and the supplementary payment at:
<https://psnc.org.uk/our-news/cpcs-service-spec-published-and-registration-opens/>

This Action Plan One Pager is enclosed with your Jul-Sep Newsletter and is also available to print from our website at:
<https://communitypharmacyhumber.co.uk/our-news/cpcf-action-plan-one-pager-print-out/>

It is important that you read PSNCs full list of PQS dates for the diary so that you do not miss out on any payments, visit: <https://psnc.org.uk/wp-content/uploads/2019/09/Important-Pharmacy-Quality-Scheme-2019-20-dates-for-the-diary.pdf>

Read

- The Community Pharmacy Contractual Framework for 2019/20 to 2023/24: supporting delivery for the NHS Long Term Plan https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/429204/cpcf-framework-2019-2024.pdf
- PSNC Briefing 028/19: Information on the community pharmacy contract settlement and funding for 2019/2020 to 2023/24: <https://psnc.org.uk/our-news/psnc-briefing-028-19-information-on-the-community-pharmacy-contract-settlement-and-funding-for-2019-2020-to-2023-24/>
- PSNC Briefing 026/19: A Summary of the Five Year Deal on the Community Pharmacy Contractual Framework: <https://psnc.org.uk/our-news/psnc-briefing-026-19-a-summary-of-the-five-year-deal-on-the-community-pharmacy-contractual-framework/>
- PSNC Briefing 027/19: Five Year CPCF Deal – Frequently Asked Questions: <https://psnc.org.uk/our-news/psnc-briefing-027-19-five-year-cpcf-deal-frequently-asked-questions/>
- PSNC Briefing 041/19: The Pharmacy Quality Scheme 2019/20: <https://psnc.org.uk/wp-content/uploads/2019/09/PSNC-Briefing-041-19-The-Pharmacy-Quality-Scheme-2019-20.pdf>
- Information on the new NHS Community Pharmacist Consultation Service (CPCS): <https://psnc.org.uk/services-commissioning/advanced-services/community-pharmacist-consultation-service/>
- Information on the PQS Aspiration Payment: <https://psnc.org.uk/services-commissioning/pharmacy-quality-scheme/pharmacy-quality-scheme-aspiration-payment/>

Watch

- PSNC CPCF Settlement Webinar: <https://www.workcast.net/ControlUser.aspx?task=6687720582157620&tab=607715507772720>
- Virtual Outcomes Courses: New Pharmacy Contract, Community Pharmacist Consultation Service, Sepis, Pharmacy Quality Scheme: <https://www.virtualoutcomes.co.uk/pharmacy-training/>

Attend

- PSNC Roadshows: <https://psnc.org.uk/our-events/category/roadshows/>

Sign up

- PSNC CPCF Checklist emails: <https://psnc.org.uk/latest-news/email-sign-up/>
- Manage Your Service (MYS) Application: <https://psnc.org.uk/services-commissioning/pharmacy-quality-scheme/pharmacy-quality-scheme-registering-for-the-manage-your-service-application/>

Complete

- CPE Training: Safeguarding, Risk Management, Sepis, LASA: <https://www.cpe.ac.uk/services/cpe/>

PQS: Dates for the Diary Quick List

Action	Dates
Claim for PQS Aspiration Payment via MYS	9am 30th Sep 2019 - 11:59pm 1st Nov 2019
Update NHS UK website profile & NHS 111 DoS profile	00:00am 1st Oct 2019 - 11:59pm 30th Nov 2019
Check patients with diabetes have had foot & eye therapy in last 12 months	1st Oct 2019 - 31st Jan 2019
Final day by which must have started Lithium audit or other patient safety audit	29th Nov 2019
Final day by which must have started valproate audit	29th Nov 2019
Final day by which must have started NSAID audit	1st Feb 2020
Claim for PQS payment via MYS	9am 3rd Feb 2020 - 11:59pm 28th Feb 2020
Deadline to meet the Sugar Sweetened Beverage Quality Criterion if not already met	31st Mar 2020
Contractors will be paid their PQS payment (if claimed within the required time period)	1st Apr 2020

Primary Care Networks (PCN) Update

On the 18th July 2019 all contractors were sent a letter by email to update them on PCNs along with a request for community pharmacy representatives. This included a list of the pharmacies in each PCN, based on prescription volume.

Following this we have received several expressions of interest from pharmacists who have offered to represent community pharmacies in their PCN area; however the following areas don't yet have a rep:

ERoY Harthill
ERoY CCG Beverley
ERoY CCG Holderness
Hull CCG Bevan
Hull CCG Symphonie
NL CCG East Care Network
NEL CCG Concorde
NEL CCG Freshney Pellham
NEL CCG Meridian Health Group
NEL CCG Pegasus at Panacea

therefore if you are interested, please fill in the form attached to

the email we sent you and return it to: humber.lpc@nhs.net:

Next Steps

We are currently in the process of confirming the PCN Reps for each PCN area; therefore if you haven't received a letter confirming who the PCN Rep is for your area then you will do shortly. You will also receive a welcome email to a gaggle group (which will be used as a form of communication between the pharmacies and the Rep in your PCN group).

PCN Representatives

Thank you to all those who have put themselves forward for this role, you will have received or will shortly be receiving the following resources to help you fulfil this role:

- PSNC PCN Guidance
- PCN Meeting Feedback Form

These resources are also available on the following link:

<https://communitypharmacyhumber.co.uk/resources-a-z/i-p/primary-care-networks-pcns/>

For more information on Primary Care Networks please visit PSNC at: <https://psnc.org.uk/the-healthcare-landscape/primary-care-networks-pcns/>



Your PCN Contacts at Humber LPC are:

Hull & ERoY Pharmacies: Anthony Bryce
a.bryce@nhs.net

NL & NEL Pharmacies: Karen Murden
karen.murden@nhs.net

Please Note:

If no PCN lead is identified in your PCN then your pharmacy will not be able to claim a quality point for that quality criterion.

Community Pharmacy Humber Awards 2019

Now Cancelled

We would like to thank all that have taken the time to submit a nomination in this year's Community Pharmacy Humber awards; however in light of the recent announcements on the new Community Pharmacy Contractual Framework and the work pharmacies and the LPC are facing, we have regrettably had to make the decision to cancel this year's awards celebration.

The following pharmacies received nominations and have been sent a certificate—Well Done:

Pharmacy of the Year: Weldricks Pharmacy (Frodingham Rd, Scunthorpe), Orchard 2000 Pharmacy (Hall Road, Hull), Day Lewis Pharmacy (Newland Avenue, Hull) and Westhill Pharmacy (Bridlington)

Pharmacist of the Year: Anja Jones (Weldricks Pharmacy, Frodingham Rd, Scunthorpe)

HLP of the Year: Westhill Pharmacy (Bridlington)

Unsung Hero/Outstanding Person: Rachel Chrost (Weldricks Pharmacy, Frodingham Rd, Scunthorpe)

We hope at some time in the future to continue to celebrate community pharmacy successes and achievements.



Directions and resources for the national Flu Vaccination Service 2019/20

Community pharmacy contractors that fully meet the requirements for provision of the NHS Flu Service now have the go ahead to provide the service from 1st September 2019. This follows the amendment of the Secretary of State Directions.

A link to the Secretary of State Directions, which provide the legal basis for provision of the service is available from the NHS BSA website.

Contractors should read PSNC Briefing 031/19: Guidance on the Seasonal Influenza Vaccination Advanced Service 2019/20 (in addition to the Service Specification and Patient Group Direction) as this provides detailed advice on what contractors need to have in place before providing the service.

PSNC has also published a number of resources and recorded a presentation on the national Flu Vaccination Service to support community pharmacy contractors with delivering the service.

Last year pharmacies in Humber provided 24,620 flu vaccinations and 79% of

pharmacies offered the service. In Humber the average income per pharmacy was £1,432 with the top 5 performing pharmacies creating over £27,000 income between them.

Income from the flu service is non global sum money i.e.: outside the funding settlement of £2.592bn, so a great way to create additional income and footfall for your pharmacy.

In 2018/19 the uptake of flu vaccination in Humber was:-

- Over 65 70%
- At risk groups (2yr - under 65 yrs) 46%
- Pregnant 43%

Therefore there is huge potential for Community Pharmacy to increase the uptake of the vaccine especially in the under 65 at risk and pregnant groups.

- Are you asking ALL customers about flu?
- How can you work collaboratively with your local GP Practice to increase this uptake?



Flu Webinar:

<https://psnc.org.uk/psncs-work/our-events/register-your-interest-in-our-webinar/flu-vaccination-advanced-service-webinar/>

Confused about which vaccine to use?

See PSNC decision tree:

<https://psnc.org.uk/wp-content/uploads/2019/09/PSNC-Briefing-0.39-Recommended-flu-vaccine-2019-20.pdf>

PSNC flu link:

<https://psnc.org.uk/services-commissioning/advanced-services/flu-vaccination-service/>

PharmOutcomes monthly claim run date change

PharmOutcomes®

Due to some recent issues with the monthly claims run from PharmOutcomes, the claim date has been brought forward to the 5th of the month and will run in the early hours of the morning; therefore please input all provisions onto PharmOutcomes by close of play on the 4th of the month.

AGM and Annual Report

Thank you to all who attended the AGM, the annual report is available at:

<https://communitypharmacyhumber.co.uk/lpc-meetings-and-events-2/agm/>

Community
Phar+macy
Humber

Please remember to submit your MUR/NMS information within 10 working days from the last day of March, June, **September**, December. Visit NHS BSA:

<https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/dispensing-contractors-information/medicines-use>

Please Note: Data will be publicised; therefore please submit your data on time and keep a copy of your confirmation email as proof of submission.

Remember: In 2019/20 contractors can deliver a total of 250 MURs and in 2020/21 this will reduce to 100, with the service being decommissioned at the end of that year. Contractors can provide an additional 50 MURs during the second half of 2019/20 if they have already provided 200 MURs in the first half of the year. All contractors can provide 250 MURs in total throughout 2019/20, but no more than 200 in the first half of the year.

Please also update your SOP to reflect the new targeting requirements by 1st Oct 2019, Find out more at: <https://mailchi.mp/psnc/cpcf-checklist9-update-your-mur-sop-by-1st-october-to-reflect-new-targeting-requirements?e=8dd5f4b0fc>

Pharmacy Quality Scheme (PQS) Aspiration Payment and Manage Your Service (MYS)

Manage Your Service (MYS) will be the only way to claim a PQS Aspiration payment and make a PQS declaration. The system will also be the route for claiming payment for the Flu Vaccination Service 2019/20 and notifying readiness to provide the new Community Pharmacist Consultation Service (CPCS).

Contractors are encouraged to register on MYS as soon as possible to ensure their application can be processed in time to allow them to claim for their Aspiration payment for the PQS (claims will need to be undertaken by 11:59pm on 1st Nov 2019).

Find out more about the aspiration payment at: <https://psnc.org.uk/services-commissioning/pharmacy-quality-scheme/pharmacy-quality-scheme-aspiration-payment/>

It is important that you read PSNC's full list of PQS dates for the diary so that you do not miss out on any payments, visit: <https://psnc.org.uk/wp-content/uploads/2019/09/Important-Pharmacy-Quality-Scheme-2019-20-dates-for-the-diary.pdf>

Community Pharmacist Consultation Service (CPCS) Transition Payment Supplement

The launch date for the CPCS has been set as 29th October 2019 and contractors can now register to provide the service and claim the Transition payment supplement (£900 if claimed by 1st Dec 2019, £600 if claimed by 15th Jan 2020). **Please Note:** NUMSAS providers will be de-registered on the DoS on 29th October; therefore if you wish to provide the service you must re-register under the new CPCS.

Read the CPSC service spec and register on the MYS portal at: <https://psnc.org.uk/our-news/cpcs-service-spec-published-and-registration-opens/>

Community Pharmacy Humber

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Follow us on facebook & twitter

[@PharmacyHumber](https://www.facebook.com/PharmacyHumber)



NEXT LPC COMMITTEE MEETING

Wed 6th Nov 2019 at Cottingham Parks, Golf Club, Cottingham. Time: 9:30-16:30

All contractors and interested parties are welcome to join the open and strategy session of LPC meetings.

Please see our website for details: <http://communitypharmacyhumber.org/lpc-meetings-and-events-2/>

Community Pharmacy Humber
Weekly Digest

Want to receive the Weekly Digest on another email address?

Sign up via our homepage at: www.communitypharmacyhumber.co.uk

Remember the digest is also posted to our Facebook and Twitter pages—follow us and read the digest at your leisure.



VIRTUAL OUTCOMES

- **FREE** online training for Community Pharmacy Teams
- Each course takes 15-25 mins to complete
- Certificate on completion
- Links to websites / resources to support Health Campaigns
- Training on CPCF, CPCS, HLP, Sepsis and more...
- Bespoke training for HLP's in the Humber locality
- Log in at: <https://www.virtualoutcomes.co.uk/pharmacy-training/> and enter your pharmacy F Code to access courses assigned to you
- Enter your F code here:



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