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Dear Contractor

As part of our on-going programme of training, **Community Pharmacy Humber** has invested in an on-line training solution for all pharmacies. *The courses are designed to support the NHS Public Health Campaigns and Healthy Living Pharmacy Champions and team to ensure the best outcomes for patients.* The training is provided by **Virtual Outcomes** and is a monthly on-line training course that can be accessed at any time. The courses are free to all contractors and their teams. On the 1st of each month a new course will become available and can be accessed at work or at home via a PC, tablet or mobile device. All your team needs to access the training is your F Code and they will be able to see the courses available.

Features & Benefits of the Online Training:

Access is FREE to all contractors

- Each course takes 15-25 minutes to complete.
- Certificate of completion – to go in Healthy Living Pharmacy and/or GPhC file as evidence of continued staff training.
- Links to websites for resources to support campaigns are on the website and easy to access hints and tips on how to set up HLP Health Zones.
- New staff will be able to access **ALL** the courses available.
- Training on **Quality Points, FMD** as well as Healthy Living modules.

The new training topic for January 2019 is “Cervical Cancer”. This training module has been designed to support the Jade Goody Campaign to increase the number of people taking the smear test. **As the 22nd March 2019 marks the 10th Anniversary of Jade Goody death, VirtualOutcomes will donate 25p to Cancer UK for Every new registration to the Cervical Cancer course.**

All courses that are on the electronic platform will help support upskilling the workforce with regards to HLPs, public health campaigns and much much more.

This is a really exciting new platform and provides a plethora of information and training opportunities and as such we urge you and all your staff to take advantage of the online training package. *Community Pharmacy Humber will also be looking to include and upload bespoke training opportunities for local services within the Humber locality.* Please Use this link to access the training: <https://www.virtualoutcomes.co.uk/>

Your feedback is important to help develop the courses so please let us know what you think.

Yours sincerely

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