

Agenda

- The value of local services and how to get involved.



Community
Phar+macy
Humber

Local Services-Getting Started

All have handout

Version 1: Aug 2018
FOR USE BY ALL PHARMACISTS

PHARMACY SERVICES CHECKLIST FOR PHARMACISTS - Hull

Note to Pharmacy Manager – This document is to support you and your locums / relief managers to have the correct accreditations for the pharmacy services you provide

This pharmacy provides the following services (Please tick the relevant boxes):

Pharmacy Services	Commissioner	Claim Via	Tick as appropriate
Locally Commissioned/ Public Health Services	Emergency Hormonal Contraception (EHC)	CHCP	PharmOutcomes
	Smoking Cessation (NRT)	CHCP	PharmOutcomes
	Smoking Cessation (Varenicline)	CHCP	PharmOutcomes
	Supervised Consumption*	Hull City Council	PharmOutcomes
	Needle Exchange	Hull City Council	PharmOutcomes
	NHS Health Checks**	Hull City Council	PharmOutcomes
NHS England Enhanced Services (Co-commissioned with CCG)	Minor Ailments	NHS Eng/Hull CCG	PharmOutcomes
	Medical Record Charts for Carers	NHS Eng/Hull CCG	PharmOutcomes
	Palliative Care	NHS Eng/Hull CCG	PharmOutcomes
	Pharmacy Urgent Repeat Medicine Supply	NHS Eng/Hull CCG	PharmOutcomes
	Point of Dispensing Intervention Service	NHS Eng/Hull CCG	PharmOutcomes
	Tuberculosis Medication Directly Observed Therapy	NHS Eng/Hull CCG	Paper
	Medicine Management Support Service (EL23)	NHS Eng/Hull CCG	PharmOutcomes
	Out of Hours Directed Opening on Bank Holidays	NHS Eng/Hull CCG	PharmOutcomes
Nationally Commissioned (Advanced) Service	MURS	NHS England	NHS BSA
	NMS	NHS England	NHS BSA
	NHS Urgent Medicines Supply Advanced Service	NHS England	NHS BSA
	Appliance Use Review	NHS England	NHS BSA
	Influenza Vaccination	NHS England	NHS BSA

* Changes to CGL from 01/10/18 ** Ceases 30/09/18

If you are providing the above service(s) please ensure you read the service specification and have copies of ALL required documentation available in accordance with the service specification(s). PGDs must be printed and signed by all pharmacists providing the service in your pharmacy and retained within the pharmacy for inspection. Service specifications should be available within the Pharmacy; however most service specifications are also available via the LPC website and PharmOutcomes. Nationally commissioned service specifications are available from PSNC.

If you do not have the required accreditations / CPPE Declarations of Competencies / signed PGDs, you should signpost to the nearest pharmacy which can provide this service e.g. For PGD services such as Emergency Contraception and Varenicline.

Should you need to clarify any information please do not hesitate to contact:

Area Team, Council & CCG Contacts:	LPC:
Listed on the LPC website under Contacts	Humber HLP, Albion House, Albion Lane, Willerby, HU10 6TS Tel: 01482 335034

Signing up for a service

- Read service specification (if available on www.communitypharmacyhumber.org) to ensure you understand what the service involves.
- Return signed contract to Commissioner. See www.communitypharmacyhumber.org under 'Contacts' or the relevant Service (multiples-may be done centrally)
- Ensure all the pharmacy team complete any relevant training and read and understand Service Specification. Ensure there is a SOP for the service.
- Order any relevant stock, paperwork, consumables.
- Create a folder in pharmacy containing contract/service specification, PGDS (if appropriate and signed by all pharmacists that offer service), blank copies of paperwork etc. Ensure PharmOutcomes log available.
- Inform local GPs, other relevant stakeholders and advertise service if appropriate. Add service to NHS Choices.
- Ensure you check NHS mail, PharmOutcomes regularly for updates and new contracts. If don't sign and return contract amendments/renewals then commissioner will suspend the service and no longer pay for the service.

Pharmacist/team member starting new service

All pharmacy team members

- Read latest service specification- either available in a pharmacy providing service, on www.communitypharmacyhumber.org or on PharmOutcomes.
- Read SOP and any other associated documents. E.g. Minor ailments monographs.
- Ensure up to date with associated learning e.g. Minor Ailments, substance misuse etc.

Pharmacists- For services requiring Declaration of Competence and PGDs.

- Complete relevant CPPE Declaration of Competence with associated learning to support DoC.
- Read product PILs and SPCs
- Sign PGDs in all pharmacies where complete the service.

- Remember if you have signed a contract for a service you are expected to provide this service ! The team must be trained and capable of providing this service.
- If for any reason you can't provide the service, e.g. pharmacist at lunch, then you must signpost the patient to a pharmacy who can provide the service or explain when the service will be available. You must amend NHS Choices.
- Please ensure all the pharmacy team are aware of all the services and can assist locums/reliefs by knowing where all resources are kept and can log on to PharmOutcomes etc.



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Example Service

PODIS (Point of Dispensing Intervention Service)

<https://communitypharmacyhumber.org>



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QUICK LINKS

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Table of locally
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(PURMS) Pharmacy
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Service – Hull

Buprenorphine –
Supervised
Consumption Hull

EHC Hull

Medication
Administration
Support Service
(EL23) Hull

Medication Record
Charts for Carers
Service Hull

Methadone –
Supervised
Consumption Hull

Hull



Current Services in Hull



Click the links on the left for more information on the following active services:

Locally Commissioned/Public Health Services

- Buprenorphine – Supervised Consumption
- Methadone – Supervised Consumption
- Needle & Syringe Exchange Scheme (NX)
- EHC Ulipristal
- EHC Levonorgestrel
- Smoking Cessation NRT eVoucher (also digital service-text or quit buddy)
- Smoking Cessation Varenicline
- NHS Health Checks

NHS England Enhanced Services (Co-commissioned with CCG)

- Minor Ailments Scheme (MAS)



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(PURMS) Pharmacy Urgent
Repeat Medication Supply
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Consumption Hull

Minor Ailment Service Hull

Needle Exchange Hull

(PODIS) Point of Dispensing Intervention Service – Hull

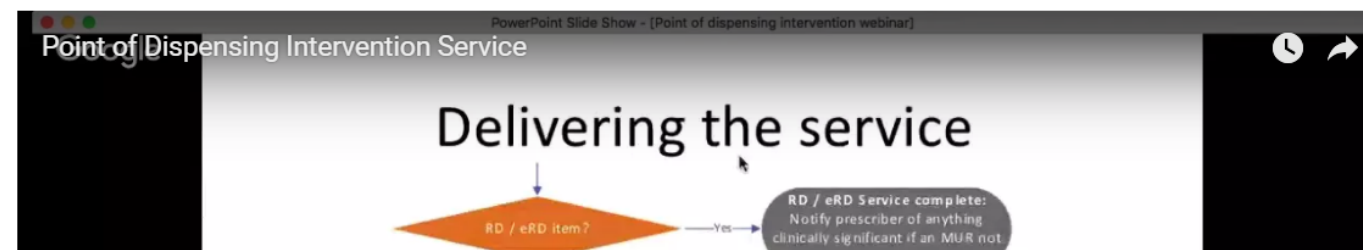
Hull Point of dispensing Intervention Service, Commencing 22nd May 2017

Commissioned by Hull CCG:

The aims of the service are:

- To reduce the number of unwanted medicines dispensed and therefore wasted, by not dispensing items patients do not require.
- To notify the prescriber when an item prescribed has not been dispensed.
- To promote, support and encourage good repeat/ prescribing practices with patients and GP practices.
- To highlight over or under usage of medicines to the prescriber.
- To inform the prescriber whether the continued supply or non-supply of items would be considered clinically significant.

The service has been commissioned by NHS England on behalf of NHS Hull CCG as a local enhanced service under the community pharmacy contractual framework.



Service Specification:

[FINAL Hull CCG NHSE Pharmacy SLA 2018-21 Reference Copy](#)

See section B4 for the PODIS Service

[Resources](#)

[PODIS flowchart](#)

Training/Accreditation:

Hull Pharmacies wishing to provide the Hull Point of Dispensing Intervention Service who attended the launch event held on 9th May 2017, must complete the sign-up sheet. The Sign-up sheet (see your SLA) can be printed off, signed and scanned for return by email to: england.pharmacyreturns@nhs.net or alternatively can be posted to: Primary Care Team, NHS England, Ground Floor, Health House, Grange Park Lane, Willerby, HU10 6DT

Pharmacies **who did not attend** the launch event who are interested in providing the service must contact Humber LPC at humber.lpc@nhs for further guidance.

The LPC encourages all Hull pharmacies to participate in this valuable service.

Please note: Branches of multiples are advised to check with their head office before downloading and signing up to this service, as service contracts are dealt with centrally through your head office contracting department.

Claims:

The service must be recorded and delivered through the PharmOutcomes platform and all payment claims will be submitted via the PharmOutcomes automated mechanism on the 5th day of the month.

PODIS Local Context

- “Potential savings 1 million annually(if all pharmacies sign up)
- Fees to be paid
 - **£4 per intervention**
 - **10% of Net Ingredient cost (price as per drug tariff or DM+D) for the non-dispensed item**
- Much more than fee if had dispensed the item !
- Extra money-not in global sum. Get funding cuts money back !
- CCGs disappointed in PODIS uptake by pharmacies. We need to show what impact pharmacy can have otherwise will lose opportunities.
- These interventions may be in future pharmacy contract so get used to it now !

Patient Journey for PODIS (Point of Dispensing Intervention Service)

