

Agenda

- How to get the best out of PharmOutcomes.



Community
Phar+macy
Humber

PharmOutcomes

PharmOutcomes- what is it ?

- PharmOutcomes is a web-based system which helps community pharmacies provide services more effectively and makes it easier for commissioners to audit and manage these services.
- PharmOutcomes is provided by Pinnacle Health LLP in partnership with PSNC.
- The majority of our locally commissioned services are claimed using PharmOutcomes. An invoice is generated and sent automatically to commissioners on 5th month. Must check FP34, BACS and e-mails that have received payment.
- It is also used for record keeping and data analysis e.g. Advanced services flu, NUMSAS.
- It can send notifications to GP surgery e.g. flu, PURMS.
- It can be used for transfer of information, for example, refer to pharmacy Transfer of Care Scheme between hospitals and pharmacies.
- Messages can be sent to contractors from organisations such as commissioners, LPC.

How to access PharmOutcomes

- Google 'PharmOutcomes' or may be saved as a favourite
- Need to know username, password and security word- please ensure available and clearly written for locums/reliefs.

Who can access PharmOutcomes

- Pharmacist, dispenser, ACT etc as long as valid reason to access e.g. input service info, print off NRT voucher.

Problems

- Contact Pinnacle (see contact us section on PharmOutcomes login page)
- See Help tab on PharmOutcomes
- Log on/password issues- contact LPC 01482 335824 or humber.lpc@nhs.net

Make sure all pharmacy team know the log on details and clearly available for locums/relief staff

PharmOutcomes Delivering Evidence

Home Help Gallery About Contact Us



Log In

Username

Password

Go Lost your password but know your user name and your registered email address? Click here to reset it...

Congratulations to the Local Pharmacy Networks and NHS England in the North East on their winning entry at the recent Chemist & Druggist awards! PharmOutcomes is delighted to have supported this service.

CD AWARDS 2018 **WINNER** **HEALTH INITIATIVE OF THE YEAR** In association with accord Your Partner of Choice **CD AWARDS 2018** **View Award Winners**

ITK Referrals In the last 7 days 2703	Services Now Live 5323 <small>Last updated at 2018-03-03 05:51:45</small>	Commissioners Using Platform 416 <small>Last updated at 2018-03-03 05:51:45</small>	Users Currently Logged On 592
	Payments Processed in last 12 months 674	Number of Providers Accredited 15054	

Enter username and password to gain access

Forgotten password?
Forgotten user name?
Need to add a new user to your account?

Contact Pinnacle (see 'contact us' tab)
Or Humber LPC: 01482 335824
Or humber.lpc@nhs.net

Getting Started

Message Inbox

The main home page shows you provider message in box. This allows commissioner communication to all providers.

PharmOutcomes® Delivering Evidence

Home Services Assessments Reports Admin Gallery Help

Welcome Home

Welcome to PharmOutcomes. You can select your actions from the menu above.

My Account

Manage your account, change your email address, phone numbers and change your password.

[Change My Password](#)

[Change My Details](#)

Inbox		Requires Action	Unread Message
Today			
Kevin Noble	Service check		
23-Feb-2013	This is a new unread message - click to read		
04:19pm			
Kevin Noble	Rate changes		
23-Feb-2013	This is a new unread message - click to read		
04:18pm			
Yesterday			
Kevin Noble	seasonal flu		
22-Feb-2013	Please see attached change of risk group notification		
11:16am			
2 Weeks Ago			
Demonstration Commissioner			
06-Feb-2013	This is a new unread message - click to read		
3 Months Ago			

Messages requiring an action appear in yellow

Yellow action messages These are commissioner messages that require the provider to complete an action, for example - display a message relevant to a service that may come as an attachment.- Click on the message to open.

The screenshot displays the PharmOutcomes Online Demo System interface. At the top, it shows the user is logged in as Kevin Noble from Regent Pharmacy (East Cowes). The main header includes the PharmOutcomes logo and the tagline 'Delivering Evidence'. A navigation menu contains links for Home, Services, Assessments, Reports, Admin, Gallery, and Help. The 'Welcome Home' section provides a brief introduction and a list of actions: 'Mark as Actioned', 'Mark as Unread', and 'Back to Inbox'. A yellow callout box with an arrow points to these buttons, instructing the user to click on them to mark as actioned, unread, or back to inbox. The 'My Account' section offers links to 'Change My Password' and 'Change My Details'. At the bottom, there is a prompt asking if the user wants Internet Explorer to remember the password for esmaq.com, with 'Yes' and 'No' buttons.

PharmOutcomes Online Demo System

Logged in as: Kevin Noble from Regent Pharmacy (East Cowes)

PharmOutcomes® Delivering Evidence

Home Services Assessments Reports Admin Gallery Help

Welcome Home

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Change My Password

Change My Details

From: Kevin Noble (Isle of Wight NHS PCT)
Date: 2013-02-23 16:18:00
Subject: Rota changes
Action: Awaiting action to be taken and notified

Please display attached rota information over the coming bank holiday

Mark as Actioned

Mark as Unread

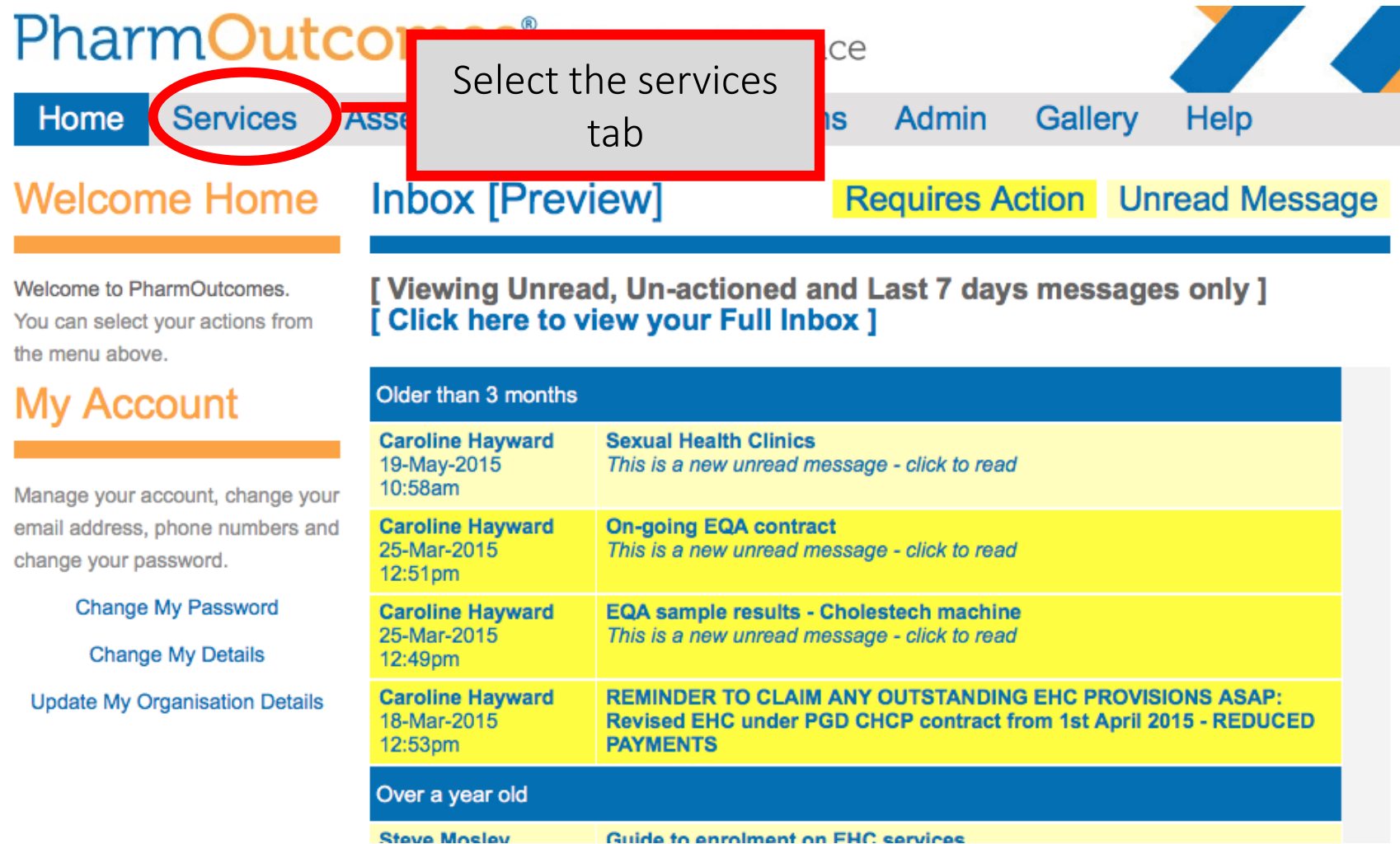
Back to Inbox

Click on buttons to mark as actioned, unread or back to Inbox

Do you want Internet Explorer to remember the password for esmaq.com? Why am I seeing this?

Yes No

Recording a service provision? Pharmacy selects services tab



The screenshot shows the PharmOutcomes website interface. The navigation menu at the top includes 'Home', 'Services', 'Assess', 'Admin', 'Gallery', and 'Help'. The 'Services' tab is highlighted with a red circle. A red box with the text 'Select the services tab' points to this tab. Below the navigation menu, there are sections for 'Welcome Home', 'My Account', and 'Inbox [Preview]'. The 'Inbox [Preview]' section shows a list of messages, including 'Sexual Health Clinics', 'On-going EQA contract', 'EQA sample results - Cholestech machine', and 'REMINDER TO CLAIM ANY OUTSTANDING EHC PROVISIONS ASAP: Revised EHC under PGD CHCP contract from 1st April 2015 - REDUCED PAYMENTS'.

PharmOutcomes

Home **Services** Assess Admin Gallery Help

Welcome Home

Welcome to PharmOutcomes.
You can select your actions from the menu above.

My Account

Manage your account, change your email address, phone numbers and change your password.

[Change My Password](#)

[Change My Details](#)

[Update My Organisation Details](#)

Inbox [Preview] Requires Action Unread Message

[Viewing Unread, Un-actioned and Last 7 days messages only]
[Click here to view your Full Inbox]

Older than 3 months	
Caroline Hayward 19-May-2015 10:58am	Sexual Health Clinics <i>This is a new unread message - click to read</i>
Caroline Hayward 25-Mar-2015 12:51pm	On-going EQA contract <i>This is a new unread message - click to read</i>
Caroline Hayward 25-Mar-2015 12:49pm	EQA sample results - Cholestech machine <i>This is a new unread message - click to read</i>
Caroline Hayward 18-Mar-2015 12:53pm	REMINDER TO CLAIM ANY OUTSTANDING EHC PROVISIONS ASAP: Revised EHC under PGD CHCP contract from 1st April 2015 - REDUCED PAYMENTS
Over a year old	
Steve Mosley	Guide to enrolment on EHC services

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[Home](#) [Services](#) [Reports](#) [Claims](#) [Gallery](#) [Help](#)

Provide Services

Recent Provisions

Search for Identifier:



Other Services

Minor Ailments Scheme - Stage 1
- Registration

Minor Ailments Scheme - Stage 2
- Consultation

Click on the
service title
you want to
deliver

Service Centre

Contact your PCT or commissioner
if you cannot see services you

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[Home](#) [Services](#) [Assessments](#) [Reports](#) [Claims](#) [Admin](#) [Gallery](#) [Help](#)

Welcome Home

Welcome to PharmOutcomes Demo. You can select your actions from the menu above.

My Account

Manage your account, change your email address, phone numbers and change your password.

[Change My Password](#)

[Change My Details](#)

Security Code Entry

You are about to enter a section of the website that can access sensitive data. To proceed, you must perform an extra security validation.

Enter the specified letters from your security word to validate.

First letter

Fourth letter

[Submit](#)

After entry of your two security word letters click the submit button to access the service

PharmOutcomes – Part 1

[Exit](#) Logged in as: Janet Clark from Community Pharmacy Humber

PharmOutcomes[®]


Delivering Evidence

[Home](#) [Services](#) [Assessments](#) [Reports](#) [Claims](#) [Admin](#) [Help](#)

Service Design

- [Browse Service Library](#)
- [View service accreditations](#)
- [Edit Service Design](#)
- [Preview Claim for this service](#)
- [View/Edit Claim Amounts](#)

Provision Reports Preview

 [Basic Provision Record \(Sample\)](#)

Point of Dispensing Intervention Service: Part 1 (North East Lincs) (Preview)

Intervention Date

14-Nov-2017

Name

Date of Birth

Enter as dd-mmm-yyyy (eg 23-Feb-1989)

Postcode

Search

Address

NHS Number

[Test Values](#)

PharmOutcomes – Part 2

[Home](#)

Services

Assessments

Reports

Claims



Admin

Help

Service Design

- **Browse Service Library**
- **View service accreditations**
- **Edit Service Design**
- Preview Claim for this service
- **View/Edit Claim Amounts**

Provision Reports Preview

-  [Basic Provision Record \(Sample\)](#)
-  [Notification to GP \(Sample\)](#)

Service Support

[eRD referral form \(PDF\)](#)
[eRD referral form \(Word\)](#)
[eRD consent form](#)

Point of Dispensing Intervention Service: Part 2 (Preview)

Patient Name

If Patient Name is not registered, click here to enter
Point of Dispensing Intervention Service: Part 1
(Hull)

Intervention Date

14-Nov-2017

GP Practice

☒ try to filter results by "nearest first" ...

... nearest to either patient postcode (if found)
otherwise your provider postcode

About the prescription

Prescriber

Date prescription signed

Enter as dd-mmm-yyyy (eg 23-Feb-1989)

Please record what type of prescription this intervention was made on.

Repeat Dispensing (eRD / RD) service prescriptions are not eligible for this service as this intervention is part of the terms of service already.

Type

- ☐ Acute
Walk-in acute paper prescription
- ☐ Repeat
Walk-in repeat paper prescription
- ☐ PCS
Patient ordered, pharmacy collected repeat paper prescription
- ☐ Managed
Pharmacy managed and collected repeat paper prescription
- ☐ EPSr2 Acute
- ☐ EPSr2 Repeat
- ☐ EPSr2 Managed
Walk-in acute EPSr2 prescription
- ☐ eRD service

PharmOutcomes – Part 2

About the item stopped

Prescription item

Quantity

Please record the reason, as reported by the patient or their representative, why the item appeared on the prescription.

Reason

- ☐ Stopped
The item has been stopped or changed by the GP since the item was ordered.
- ☐ Patient
The patient has requested it in error
- ☐ Representative
The patient's representative has requested it in error
- ☐ Pharmacy
The pharmacy has requested the item in error
- ☐ GP
The GP surgery has issued it in error

Check the patient history in the top left corner to see if the patient has received an intervention under this service previously.

If the patient has received an intervention for this item in the previous treatment period, please indicate below.

Consecutive treatment period

- ☐ Yes
- ☐ No

Action taken

You have successfully recorded an intervention. The patient's GP will be automatically notified of the intervention.

This is a good opportunity to signpost your patient to the electronic Repeat Dispensing (eRD) service.

Signposted to eRD ☐ Yes ☐ Not appropriate

Use this box to record any relevant notes about the context of the intervention. e.g. "Patient ordered ibuprofen and GP issued paracetamol"

This field is now mandatory

Notes

Information under Service Support

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Home Services Assessments Reports Claims Admin Help

Service Design EHC Consultation [CHCP] (Preview)

- Browse Service Library
- View service accreditations
- Preview Claim for this service

Provision Reports Preview

Basic Provision Record (Sample)

Service Support

Community Pharmacy Humber

Useful Files:

Download useful files, template letters and access reference sources using the links below:

Chlamydia kits and condom resources
 Client consultation record form (paper version)
 Decision tree
 Excluded client sheet
 Fraser competency sheet
 Intrauterine device sheet
 Levonorgestrel client information
 Levonorgestrel Patient Group Direction
 Reminder sheet
 Safeguarding information
 Summary of PGD changes and updates Oct 17
 Ulipristal client information
 Ulipristal Patient Group Direction
 Updated FSRH emergency contraception guidelines March 2017LINK

Service Platforms requiring pre-enrolment

- Some services require pharmacist to register onto a platform **prior to service delivery**
 - If trained and ready to provide the service: enrol on service platform in advance of client arriving in pharmacy
- Platform won't open unless they are registered
- Registration allows training and competency declarations to be completed.
- Often link to CPPE website to verify training / DoC completed
- CPPE viewer must be activated on CPPE account
- Services requiring enrolment on platform must be delivered by a pharmacist and include provision by Patient Group Direction (PGD) e.g. EHC and varenicline.

All pharmacists providing the service must register onto PharmOutcomes

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Home Services Assessments Reports Claims Add

Service Enrolment PGD Stage 1 - Registration and First Visit

Enroll on the service

Enrolment Requirements

The commissioner requires that the individual delivering this service meets certain criteria. Enter either your **name** or **registration number** in the box below and select from the list that appears.

Practitioner Name Janet Clark

New Practitioner

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using 11MB

Pharmacist completes the enrolment process declaring training and competencies. (only needs doing once)

PharmOutcomes - Live System

[Exit](#) Logged in as: Caroline Hayward from Community Pharmacy Humber

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[Home](#) [Services](#) [Assessments](#) [Reports](#) [Claims](#) [Admin](#) [Help](#)

Enrolment

The commissioner requires you to state your competency or eligibility to provide this service before access is allowed

This is an enrolment for Varenicline PGD

Enrolment Criteria

Your Full Name

Registration

In order to provide this service you must confirm that you are competent to do so.

Have you read and understood the Service Specification? ☐ Yes ☐ No

Service Specification

Have you read and understood the PGD, paying particular attention to the inclusion and exclusion criteria? ☐ Yes ☐ No

PGD

Have you read the SPC and PIL in effect for varenicline? ☐ Yes ☐ No

SPC & PIL

Are you up to date with your current practice and the use of PGDs? ☐ Yes ☐ No

CPD

In signing the PGD you make a declaration that you are competent to supply against it. Confirm the date you signed the PGD.

Date PGD signed

Enter as dd-mmm-yyyy

Needs to be 'Yes' to meet the requirements

Needs to be 'Yes' to meet the requirements

Needs to be 'Yes' to meet the requirements

Needs to be 'Yes' to meet the requirements

Needs to be within the last 36 months to meet the requirements

Complete the enrolment declaration

Platform will open once enrolment complete and accepted

Service Design

- Browse Service Library
- View service accreditations
- Edit Service Design
- View/Edit Claim Amounts
- Preview Claim for this service

Provision Reports Preview

- Basic Provision Record (Sample)
- Letter to GP (Sample)

Service Support

Registration and initiation
This is a staged service. All clients should be registered and treatment initiated using this screen. Follow up visits should be recorded using stage 2 of this service.
Varenicline PGD

Varenicline PGD: Registration and First Supply [CHCP] (Preview)

Enrolment Requirements Preview Service for Commissioner

The commissioner requires that the individual delivering this service meets certain criteria. Enter either your **name** or **registration number** in the box below and select from the list that appears.

Practitioner Name

Enter your full name in the box above...
Then either select your name when it appears,
or select "New Practitioner" if you have not enrolled before

Registration date

Name

Accessible Info Need? ☐ Yes ☐ No
Have you identified any needs of the individual to ensure information provided is accessible?

Date of Birth
Enter as dd-mmm-yyyy (eg 23-Feb-1989)

Gender ☐ Male ☐ Female ☐ Trans

Ethnicity

Postcode Search

Address

NHS Number

Contact telephone

Service support for clients wishing to use varenicline to quit smoking.
All clients MUST be aged 18 years or over

Eligibility for service participation

In order to be part of this service clients must be normally resident within the Hull City Council area. If clients do not meet this criteria please signpost accordingly.

Resident of Hull City Council? ☐ Yes ☐ No

Home

Services

Assessments

Reports

Claims

Admin

Help

Assessments

Assessments are used by commissioners and providers to assess the readiness to provide services and to improve quality of delivery.

Frameworks

Frameworks are set at a national level to provide assurance of the meeting of regulated standards.

Assessments

Active Assessments Actions

Frameworks

Community Pharmacy Assurance

In April 2015, NHS England introduced a new brief screening questionnaire is hosted by their local NHS England team.

From 1st August 2016, PSNC has decided that pharmacies are to use the NHS England system exclusively. PharmOutcomes has, therefore, removed the ability to edit or delete previous entries on this platform or add new entries.

However, we will keep all previous entries for a period of two years for archiving or printing for pharmacies to use internally.

Framework	Actions
Summary of Quality Payments	• Summary
Quality Payments - 2017/18 Quality Payments (April 2017)	• Start • Status
Summary of HLP 2016	• Summary
HLP 2016 - HLP Level 1 - Assessment of Compliance	• Start • Status

2 views are available for contractors, the framework itself and a summary report



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[Home](#) [Services](#) [Assessments](#) [Reports](#) [Claims](#) [Admin](#) [Gallery](#) [Help](#)

Claims

Claims are run automatically on the day of the month specified by your commissioners. There is no need for providers to claim - the system will automatically produce claims on the day specified by the service commissioner.

Preview Claim

To preview your next claim amounts, click [here](#).

Claim Amounts

To view a description of the amounts claimable for service provisions, click [here](#).

Previous Claims

Claim Date	Charged to	Claim Ref	Value	
2013-04-30	Isle of Wight Council	PO/00000001	£136.50	View Claim Download PDF
2013-05-31	Isle of Wight Council	PO/00000002	£35.00	View Claim Download PDF
2013-06-30	Isle of Wight Council	PO/00000003	£133.00	View Claim Download PDF
2013-07-31	Isle of Wight Council	PO/00000004	£98.00	View Claim Download PDF
2013-08-31	Isle of Wight Council	CCF/00000005	£1,339.29	View Claim Download PDF
2013-09-30	Isle of Wight Council	CCF/00000006	£243.92	View Claim Download PDF
2013-11-30	Isle of Wight Council	CCF/00000007	£533.17	View Claim Download PDF
2013-12-31	Isle of Wight Council	CCF/00000008	£338.87	View Claim Download PDF
2014-01-31	Isle of Wight Council	CCF/00000009	£113.00	View Claim Download PDF
2014-02-28	Isle of Wight Council	CCF/00000010	£103.96	View Claim Download PDF

If you have any queries, PLEASE do not call the helpline. You can use the contact us and we will do our best to help you.

We are receiving a number of calls from pharmacies asking how to claim at the end of the month. The new PharmOutcomes system does not require you to do anything to claim your reimbursement - the system

Links in side bar allow preview of current claim and of service pricing structure

Clicking these links will display invoice or allow download of pdf

Remember to check you've actually been paid for the services. FP34 for services paid by NHS England and BACS for local authorities

FAQ

Before sending us a message check this FAQ.

Send a message

For support or suggestions, questions or problems, click here to send a message to the PharmOutcomes team.

User Guides

The following user guides can help first-time users find their way around the system and remind more seasoned users how to do tasks that they might not do regularly.

▼ Provider Support Guides

Home

- Home page and Login
- Message Inbox

Services

- Accessible Information Provider Manual
- Service History
- Enrolling for a Service
- Data Entry
- Error Messages
- Records and GP Notifications

Specific Service Delivery Guides

- Emergency Hormonal Contraception
- Needle Exchange
- Supervised Consumption
- Minor Ailments Scheme
- Smoking Cessation Client progress

Advanced Service Delivery Guides

- Advanced Service - Flu Vaccination
- Advanced Service - Flu System Features

NUMSAS

- Service Delivery
- Managing integrated referrals
- Access Approval Guide

Assessments

Exit

Logged in as: Karen Murden from Community Pharmacy Humber

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Home Services Assessments Reports Claims Admin Help

Service Design

- Browse Service Library
- View service accreditations

Provision Reports Preview

 Basic Provision Record (Sample)

 Failure to Open Notification (Sample)

Failure to Open Notification (Preview)

Date of completion

Notification to NHS England must be done as a matter of urgency.

Name of person
completing form

Name of expected
responsible pharmacist

if not known please write unknown

GPhC Number

Is the pharmacist on site?

- ☐ Absent
☐ Present

Period of time pharmacy closed

- ☐ One day
☐ More than one day

This form must be completed every time a pharmacy has to close or is unable to provide full pharmaceutical services during trading hours.

Dispensing hours

Total dispensing hours lost

Exit

Logged in as: Karen Murden from Community Pharmacy Humber

PharmOutcomes[®] Delivering Evidence

Home

Services

Assessments

Reports

Claims

Admin

Help

Service Design

- Browse Service Library
- View service accreditations
- Preview Claim for this service

Provision Reports Preview

 Basic Provision Record
(Sample)

Bank Holiday Opening Hours (Preview)

Bank Holiday date
claimed

Please complete details to reflect Bank holiday opening hours for each separate occasion

Opening time

Closing time

Total hours open

Total hours directed/authorised to open by NHS England.
This is NOT the full opening hours of the pharmacy, only the direction from NHS England. A maximum of 2 hours.

Total hours

Prescription Source

- ☐ GP Practice
- ☐ OOH Service
- ☐ Dentist
- ☐ Hospital
- ☐ Other

Number of prescriptions

Payment will be made at the agreed hourly rate and reimbursed to the nearest half an hour.

Referrals Transfer of Care /NRT /Varenicline

[Exit](#)
 Logged in as: VHD Test from Virtual Community Pharmacy (Follow-up)


 Delivering Evidence

[Home](#)
[Services](#)
[Assessments](#)
[Reports](#)
[Claims](#)
[Admin](#)
[Help](#)

Provide Services

[Click here](#) to show all accredited services including ones that are normally hidden


[PREM Forms](#)
[Offsite/Telephone MUR Request](#)

Service Centre

Contact your local commissioners if you cannot see services you expect to see.

Outstanding Referrals	Service (stage)	Identifiers	User	Status
2018-06-14	VHD Followup Service	NS	[Referred]	Pending Referral Referred to you awaiting follow-up action
2018-06-14	VHD Followup Service	DC	[Referred]	Pending Referral Referred to you awaiting follow-up action
2018-06-13	VHD Followup Service	KM	[Referred]	Pending Referral Referred to you awaiting follow-up action
2018-06-13	VHD Followup Service	KM	[Referred]	Pending Referral Referred to you awaiting follow-up action
2018-06-13	VHD Followup Service	OF	[Referred]	Pending Referral Referred to you awaiting follow-up action
2018-06-12	VHD Followup Service	SW	[Referred]	Pending Referral Referred to you awaiting follow-up action
2018-06-12	VHD Followup Service	SW	[Referred]	Pending Referral Referred to you awaiting follow-up action



-3:04


Transfer of Care (ToC)

Transfer of Care (ToC) Pharmacy referral follow-up (Preview)

Patient Details brought forward	
Original Referral	04 Jun 2018
Referred from	Violet Patch Pharmacy (Branch: 5477 - Flowers Medical Centre F1234)

Client Name	Mickey Mouse
Date of Birth	01-Feb-2003
Age	15
Ethnicity	Not Stated
Gender	Male
Address	123 Alphabet Road, Broad way
Postcode	AB12 3CD
NHS Number	1111111111
Contact Details	email MickeyMouse@Invalid, tel 01234 567890 not weekends

Registration details brought forward	
GP Practice name & address selection	Selection (Healthcare Providers (was Surgeries) lookup list)
GP Practice name & address value	Value (Healthcare Providers (was Surgeries) lookup list)
Consultant	Answer to <i>Consultant</i> single line input
Allergies	Answer to <i>Allergies</i> text box
Medicines on discharge	Answer to <i>Medicines on discharge</i> text box
Reasons for change	Answer to <i>Reasons for changes</i> text box

ology	discharge	Answer to <i>Medicines on discharge</i> text box
	Reasons for changes	Answer to <i>Reasons for changes</i> text box
	Stopped medicines	Answer to <i>Stopped medicines</i> text box
	Name of pharmacy	Provider being referred to
	Consent to contact alternative pharmacy	<i>Consent to contact alternative pharmacy</i> : One of: Yes; No
	Recommendations	<i>Recommendations</i> : One or more of: MUR; NMS; Repeat dispensing service; Home delivery service; Stop smoking service; Flu vaccination (Sept to March)
	New medicine	Answer to <i>New medicine</i> single line input
	Notes	Answer to <i>Notes</i> text box
	Name	Answer to <i>Name</i> single line input
	Job title	Answer to <i>Job title</i> single line input
	Contact number	Answer to <i>Contact number</i> single line input

Acceptance and completion of referred service

This referral has been made to your organisation at the request of a patient.

If you are unable to complete the referral, you can reject it, but please state the reason for rejection in the Notes box below.

If you can accept the referral but cannot complete the associated actions immediately, click on the accept button to acknowledge receipt of the referral. You can make relevant notes in the Notes box.

Complete now Accept Reject referral

NRT/Varenicline

Exit Logged in as: Karen Murden from Community Pharmacy Humber

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Home Services Assessments Reports Claims Admin Help

Service Design

- Browse Service Library
- View service accreditations
- Preview Claim for this service

Provision Reports Preview

Basic Provision Record (Sample)

NRT eVoucher: Dispensing [CHCP] (Preview)

Patient Details brought forward

Original Referral	28 Aug 2018
Referred from	Violet Patch Pharmacy (Branch: 5477 - Flowers Medical Centre F1234)
Client Name	Mickey Mouse
Date of Birth	01-Feb-2003
Age	15
Address	123 Alphabet Road, Broad way
Postcode	AB12 3CD

Registration details brought forward

Smoking advisor	Smoking advisor: One of: Quit Buddy; Text Buddy; --; Jo Haggie; Emma Hunter; David Murray; Debs Parkinson; ...
Confirm CHCP	Confirm CHCP: One of: Yes; No
Confirm Digital	Confirm Digital: One of: Yes; No
Voucher code	Answer to Voucher code single line input
DELETE	DELETE: One of: Pharmacy; CHCP; Stop Smoking Service