

Questions and Answers from NUMSAS Event

How do you claim a NUMSAS consultation fee if unable to supply?

Fill in a blank EPS token with as much details as possible from referral. E.g. patient name, address, DoB, NHS number, NUMSAS referral number, GP name and address, date and time of supply, drug required name, strength, form (if have this information). Then in endorsement panel write the reason for not supplying:-

Reason supply was not made	Standard No-Supply Code to be endorsed on FP10DT
Item not able to be supplied under emergency supply regulations (e.g. Schedule 1, 2 or 3 Controlled Drug)	NoSupp A
EPS prescription dispensed for patient	NoSupp B
Pharmacist determined that supply not necessary (e.g. not clinically appropriate; concern about abuse of service)	NoSupp C
Item not in stock	NoSupp D
Patient /Patient's representative did not make contact and pharmacy unable to make contact	NoSupp E
Patient bought the item	NoSupp F
Other*	NoSupp G

Submit the token along with a completed NUMSAS claim form in an envelope marked 'NUMSAS' to NHSBSA with your script bundle.

What is the number for the NHS 111 professional's line?

0300 3305407 which is direct to the Team Leaders

What is the number to call if we want to temporarily suspend NUMSAS

NHS 111 DoS Emergency Number 0300 0200 363

Where to find a list of NUMSAS registered pharmacies?

Fill in 111 Directory of Services (DoS) User access Request Form then will receive access to pathways (attached).

Is there a time limit to submit a claim for NUMSAS? E.g. forgot to send claim this month.

The claims should be sent in the same month the item was supplied.

How many items can be supplied against a NUMSAS- is there a maximum?

There is no maximum.

Do NUMSAS appear on SCR if you want to check possible abuse?

No. However if a GP thinks a patient is at risk of misusing the system then they can annotate SCR with 'SUPPLIES ONLY TO BE MADE BY THE AUTHORISING PRESCRIBER'.

Can I provide PURMS on a regular patient (PURMS is for Hull and East Riding only)?

Yes you can but only if you are not going to receive a prescription to cover this item. You can't claim payment twice for the medication!

Patient consent for service and GP notification-is it just verbal?

Yes informed consent can be given verbally.

If patient is used to a certain format of dispensing e.g. dossette boxes are we expected to oblige?

Pharmacist would have to make a professional decision and assess risk to patient of not supplying in dossette, practicality of timely supply of dossette etc.

Where do I find more information so we can be confident to provide the service?

NUMSAS Specification

<https://www.england.nhs.uk/publication/nhs-urgent-medicine-supply-advanced-service-pilot-community-pharmacy-service-specification-november-2016/>

NUMSAS Toolkit

<https://www.england.nhs.uk/wp-content/uploads/2017/06/numsas-toolkit-pharmacy-staff-v2.pdf>