Outputs from Strategic Plan 2018/2019 Workshop 3rd January 2018

1) Waste

- PODIS Continue to encourage participation from contractors
 - Digest Case Studies
 - KM continue to work with contractors/multiples
 - o LPC Committee Members to contact all contractors
- Managed Repeats- continue to encourage best practice
- **eRD** work with NHS Digital/CCGs on training event, continue to work with CCGS, practice pharmacists and contractors to support eRD. Ambition for 2018/2019?
- **DomMAR** how can we reduce waste with domMAR and Care Homes?
- Patient Education as part of advice given for PODIS, MURs etc.

2) Long Term Conditions

- Flu What is our ambition for 2018/2019. How do we promote?
- MURs
 - MUR plus service for hypertension
 - o MUR plus service for AF
 - MUR plus service for asthma. Ask for Pharma support to pay for in-check device for all pharmacies. CCG funding for over target MURs or follow up after MURs to reduce asthma deaths?
 - Ambition for participation
- NMS continue work on GP engagement
 - Ambition for participation/revenue
- Painkiller Addictions
- Hospital discharge and ongoing pharmaceutical care

3) Urgent Care

- Minor Ailments reinvention to include POM's
- PURM's continuation
- **NUMSAS** improvement to service issues and improve participation
- **Self Care**. How can we drive retail opportunity that will follow increased expectation of NHS for people to take responsibility for their own care for minor conditions

4) Prevention

- Healthy Living Pharmacy
 - o Agree a campaign plan with interested parties e.g. CCG's and LA's
 - Health Champion conferences
 - o Commercial opportunities e.g. retail sales
 - MECC events
 - Support to identification and sourcing of public health resources easier for contractors
- Hypertension screening. Link to HLP's
- AF screening STP wide or local
- Social prescribing
- Dementia screening
- COPD screening
- Diabetes screening

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5) Business as usual/Core activity

Role review

- Would give clarity for employees and LPC members as employers
- Suggested job for new committee to approve
- Salary brackets for job roles needs to be completed
- O How will this be funded and how much time should be allocated?

Increase public/stakeholder awareness

- o HLP campaigns
- Promotion of services EHC needs to promote local public health service (free of charge) and OTC service; Stop smoking needs to promote access to Varenicline / free NRT plus OTC NRT
- Promote urgent care supplies; sports injury; chicken pox etc. treatments from pharmacy. Need quality assurance that everyone is giving same message / advice.
- Media campaigns

• Relationships with STP/ACO

Merged executive board not happened yet

Relationships with commissioners / others

- Need seat at the table
- To negotiate local services

Practice pharmacists

- Get involved in the network; fund community pharmacist to attend meetings to give CP views. Develop links with Practice Pharmacists- promote GP referral for NMS, minor ailments and to work together for eRD
- Need to secure funding for services, training and engagement events from third parties e.g. Pharma Companies, HEE, and NHS England

Quality Points

- o Contractor support on work plan
- o Pursue reinstatement of discretionary payments

Payment verification support

- o Have you been paid?
- O Who do you contact?
- o BACS notifications
- Consent forms for advanced services
- NHSE can see patient details
- Audit tool checklist
- End of month / end of day processes

Other

 H+S – needs a budget e.g. eye checks; fire extinguisher; PAT testing checks; extinguisher checks