## **Karen Murden: Pharmacy Contract Support Lead**

## 2 days a week for LPC: Started in March 2017

- Completed over 50 contract support visits since March.
  - o Encouraged MUR and NMS participation
  - Encouraged local service participation and answer queries
  - Gave guidance on reducing losses e.g. Bundle switching.
- Held MUR, NMS and pharmacy losses Event 26<sup>th</sup> June- attended by 40 people.
- Advanced service participation now estimated at 95% (increased from 88% Oct 2016). If exclude distance selling and no consultation estimate 98.5% participation.
- Bridlington eRD pilot- working with CCG, practice pharmacists and supporting pharmacies to increase eRD prescribing in Bridlington.
  - Held meeting with practice pharmacists
  - Visited 10 out of the 13 pharmacies
    - Encouraged compliance with RD Terms of Services,
    - Checked EPS processes e.g. use of tracker
    - Explained process for obtaining consent and referring patients to surgery for eRD.
    - Supporting pharmacies with operational issues with eRD.
- Attended ISCOMAT feasibility study meeting
- Attended HEE Pre-Reg Pharmacist Optimisation meeting
- Attended NHS National Flu workshop.
- British Steel Scunthorpe Summer Health Event- engaged with Public Health and other stakeholders to raise profile of pharmacy and gave Healthy Living advice to employees.
- Supported LPC team with PODIS launch.