

Chief Officer Report for Wednesday 3<sup>rd</sup> May 2017 – Open/Closed Session

Item No.	Item	Information	Links	Paper														
1	Apologies for absence	CCA – 1 new vacancy (Due to resignation of Glenn Miller) CCA aware and given them 3-months to fill.																
4	Minutes of the last meeting	<b>Open/Closed - Matters Arising</b>		Yes														
	Strategy meeting	<b>Strategy - Matters Arising</b>		Yes														
5	Finance Report	See attached.		Yes														
6	Chief Officer Report	6.1 Reading 6.2 Summary PDP 6.3 Summary SIP 6.4 Summary HIL 6.5 Summary PCSL - verbal 6.6 Summary Chair - verbal		Yes Yes Yes Yes														
7	LPC Work Plan 16/17	The Work Plan 2017/18 updated 29.3.17		Yes														
8	Essential Services	<p><b>8.1 Quality Payments</b></p> <p><b>8.1.1 Quality Payments Scheme support</b></p> <p><b>New and updated Quality Payments resources</b></p> <p>Following the publication of NHS England's Quality Criteria Guidance, PSNC has updated its resources based on the new guidance, as well as creating a new hub page to support community pharmacy contractors that wish to work towards achieving the Healthy Living Pharmacy (HLP) level 1 Quality Payment criterion.</p> <p>Firstly, PSNC's 'Health promotion ideas for pharmacy teams hub page' provides links to different topics which pharmacy teams can use as a focus for their HLP Health Promotion Zone or they can be used in other health promotion work within and outside the pharmacy depending on the needs of the community.</p> <p>And PSNC Briefing 011/17: Holding a health promotion event/campaign has been developed to provide guidance for contractors and their teams on holding an event/campaign as part of their HLP work. The template checklist and questionnaire that are included in the Briefing are also available as standalone documents at <a href="http://psnc.org.uk/hlp">psnc.org.uk/hlp</a></p> <p>Secondly, details of our newly updated resources are listed opposite - find these at: <a href="http://psnc.org.uk/quality">psnc.org.uk/quality</a></p> <table border="1"> <thead> <tr> <th>Resource</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>PSNC Briefing 013/17: Quality Payments – what pharmacy contractors need to do</td> <td>This Briefing provides an overview of how the Quality Payments Scheme works.</td> </tr> <tr> <td>Suggested plan for contractors</td> <td>Community pharmacy contractors and their teams will need to decide how to approach achieving the gateway and quality criteria in a way that 'works for them'. There will be no 'one size fits all approach', but the suggested plan is one approach to prioritising activity to meet all the criteria, which contractors may want to consider adopting.</td> </tr> <tr> <td>PSNC Briefing 014/17: Quality Payments – referrals for asthma reviews</td> <td>This Briefing provides an overview of how to achieve the 'referrals for asthma reviews' quality criterion of the Quality Payment Scheme and details the PSNC resources available to assist with this.</td> </tr> <tr> <td>PSNC Briefing 016/17: Quality Payments – How to become a Healthy Living Pharmacy Level 1</td> <td>This Briefing provides an overview of how to achieve the Healthy Living Pharmacy (HLP) criterion of the Quality Payments Scheme and lists the PSNC resources available to assist with this.</td> </tr> <tr> <td>HLP Level 1 Flow chart</td> <td>A flow chart detailing the process to follow to achieve HLP Level 1.</td> </tr> <tr> <td>HLP Level 1 Evidence portfolio workbook</td> <td>A workbook that pharmacy teams can use to guide them through the HLP quality criteria and assist them with recording their evidence to show they have reached HLP Level 1.</td> </tr> </tbody> </table>	Resource	Description	PSNC Briefing 013/17: Quality Payments – what pharmacy contractors need to do	This Briefing provides an overview of how the Quality Payments Scheme works.	Suggested plan for contractors	Community pharmacy contractors and their teams will need to decide how to approach achieving the gateway and quality criteria in a way that 'works for them'. There will be no 'one size fits all approach', but the suggested plan is one approach to prioritising activity to meet all the criteria, which contractors may want to consider adopting.	PSNC Briefing 014/17: Quality Payments – referrals for asthma reviews	This Briefing provides an overview of how to achieve the 'referrals for asthma reviews' quality criterion of the Quality Payment Scheme and details the PSNC resources available to assist with this.	PSNC Briefing 016/17: Quality Payments – How to become a Healthy Living Pharmacy Level 1	This Briefing provides an overview of how to achieve the Healthy Living Pharmacy (HLP) criterion of the Quality Payments Scheme and lists the PSNC resources available to assist with this.	HLP Level 1 Flow chart	A flow chart detailing the process to follow to achieve HLP Level 1.	HLP Level 1 Evidence portfolio workbook	A workbook that pharmacy teams can use to guide them through the HLP quality criteria and assist them with recording their evidence to show they have reached HLP Level 1.	<p><a href="http://psnc.org.uk/wp-content/uploads/2017/03/March-2017-CPN.pdf">http://psnc.org.uk/wp-content/uploads/2017/03/March-2017-CPN.pdf</a></p>	
Resource	Description																	
PSNC Briefing 013/17: Quality Payments – what pharmacy contractors need to do	This Briefing provides an overview of how the Quality Payments Scheme works.																	
Suggested plan for contractors	Community pharmacy contractors and their teams will need to decide how to approach achieving the gateway and quality criteria in a way that 'works for them'. There will be no 'one size fits all approach', but the suggested plan is one approach to prioritising activity to meet all the criteria, which contractors may want to consider adopting.																	
PSNC Briefing 014/17: Quality Payments – referrals for asthma reviews	This Briefing provides an overview of how to achieve the 'referrals for asthma reviews' quality criterion of the Quality Payment Scheme and details the PSNC resources available to assist with this.																	
PSNC Briefing 016/17: Quality Payments – How to become a Healthy Living Pharmacy Level 1	This Briefing provides an overview of how to achieve the Healthy Living Pharmacy (HLP) criterion of the Quality Payments Scheme and lists the PSNC resources available to assist with this.																	
HLP Level 1 Flow chart	A flow chart detailing the process to follow to achieve HLP Level 1.																	
HLP Level 1 Evidence portfolio workbook	A workbook that pharmacy teams can use to guide them through the HLP quality criteria and assist them with recording their evidence to show they have reached HLP Level 1.																	

	<p><b>8.1.2 Quality Payments Scheme – webinar</b> Watch the 60-minute webinar – a comprehensive update on the Quality Payment Scheme on the link shown.</p> <p><b>8.1.3 Quality Payments – FAQs</b> These can be found on the following link and are updated regularly. <i>Still got questions? Check out our FAQ database at: <a href="http://psnc.org.uk/qualityFAQs">psnc.org.uk/qualityFAQs</a></i></p> <p><b>8.1.4 Directory of Services checker now available</b> NHS England has published the Directory of Services (DoS) checker as referenced in their <a href="#">quality criteria guidance</a>. The DoS checker has been created to assist community pharmacy contractors in meeting the DoS quality criterion, which requires, on the day of the review, that a pharmacy’s NHS 111 DoS entry is up to date. Please note the process to follow to update your DoS profile, is different to that stated in the NHS England guidance. Contractors should follow the process on the <a href="#">NHS England website</a></p> <p><b>See also - DoS FAQs</b> on PSNC website.</p> <p><b>8.1.5 NHS Choices profile – have you reviewed it?</b> Community pharmacy contractors are reminded of the gateway criterion to review their NHS Choices entry for their pharmacy and ensure this is up to date before the review period closes on Friday 28th April 11.59pm. Find out what you need to do: <a href="http://ow.ly/b3tE30avsDk">ow.ly/b3tE30avsDk</a></p> <p><b>8.1.6 Healthy Living Pharmacy</b> PSNC Briefing 016/17: Quality Payments – How to become a Healthy Living Pharmacy Level 1 (March 2017) – <a href="#">see link in the information only section below</a>.</p>	<p><a href="http://psnc.org.uk/QPSwebinar">http://psnc.org.uk/QPSwebinar</a></p> <p><a href="http://psnc.org.uk/services-commissioning/essential-services/quality-payments-faqs/">http://psnc.org.uk/services-commissioning/essential-services/quality-payments-faqs/</a></p> <p><a href="https://www.england.nhs.uk/commissioning/primary-care-comm/pharmacy/framework-1618/pqp/achieving-the-directory-of-services-quality-criterion/">https://www.england.nhs.uk/commissioning/primary-care-comm/pharmacy/framework-1618/pqp/achieving-the-directory-of-services-quality-criterion/</a></p> <p><a href="http://ow.ly/e5u830avsqE">ow.ly/e5u830avsqE</a></p> <p><a href="http://ow.ly/b3tE30avsDk">ow.ly/b3tE30avsDk</a></p>	
	<p><b>8.2 Summary Care Records</b> <b>8.2.1 SCR calculator</b> NHS Digital has published the <a href="#">Summary Care Record (SCR) usage calculator tool</a>, as</p>	<p><a href="https://digital.nhs.uk/summary-">https://digital.nhs.uk/summary-</a></p>	

		<p>referenced in NHS England's <a href="#">quality criteria guidance</a>. The SCR calculator has been created to assist community pharmacy contractors in monitoring and increasing their SCR usage to meet the SCR quality criterion, which requires contractors to be able to demonstrate on the day of the review, a total increase in access to SCR from period 1 to period 2 as defined below.</p> <table border="1" data-bbox="546 368 1541 603"> <thead> <tr> <th></th> <th>Period 1</th> <th>Period 2</th> </tr> </thead> <tbody> <tr> <td><b>For 28th April 2017 review point</b></td> <td>Monday 27th June 2016 to Sunday 27th November 2016</td> <td>Monday 28th November 2016 to Sunday 30th April 2017</td> </tr> </tbody> </table> <p>The calculator will show the number of times a pharmacy has viewed the SCR in period 1 and period 2. The calculator will be updated every Thursday to show the latest figures.</p> <p><b>8.2.2 New SCR registration process for 2017/18</b> A new process has been established for community pharmacy contractors to go live with Summary Care Records (SCR). The process to apply for SCR access is outlined in our updated SCR registration checklist 2017/18, and also on NHS Digital's website here. There is no longer a requirement to attend face-to-face training. Learn about the new process at:</p>		Period 1	Period 2	<b>For 28th April 2017 review point</b>	Monday 27th June 2016 to Sunday 27th November 2016	Monday 28th November 2016 to Sunday 30th April 2017	<p><a href="#">care-records/community-pharmacy/calculate-scr-use-quality-payments</a></p> <p><a href="#">ow.ly/nzeA30aF1nL</a></p>	
	Period 1	Period 2								
<b>For 28th April 2017 review point</b>	Monday 27th June 2016 to Sunday 27th November 2016	Monday 28th November 2016 to Sunday 30th April 2017								
		<p><b>8.3 NHSBSA online declaration for Quality Payments – now open</b> Community pharmacy contractors are now able to access the Quality Payments online declaration portal on the <a href="#">NHS Business Services Authority (NHS BSA) website</a>. The portal, which opened at 9am today (Monday 10th April) will remain open until Friday 12th May 2017 11.59pm for contractors to complete their declarations. Although the first review date is not until Friday 28th April 2017, contractors can start adding data and will be able to re-enter the portal to add information at a later date before the portal closes. However, contractors must remember to re-enter the portal and submit the declaration before Friday 12th May 2017 11.59pm</p>	<p><a href="https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/dispensing-contractors-information/community-pharmacy-quality-payments-scheme?utm_campaign=a16a64cd-ab-EMAIL_CAMPAIGN_2017_04_04&amp;u">https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/dispensing-contractors-information/community-pharmacy-quality-payments-scheme?utm_campaign=a16a64cd-ab-EMAIL_CAMPAIGN_2017_04_04&amp;u</a></p>							

		<p>otherwise they will not be entitled to a Quality Payment.</p> <p><b>Once a contractor has submitted their online declaration it cannot then be altered. It is, therefore, imperative that contractors check their declaration thoroughly before submitting their declaration on the website.</b></p> <p>Once the declaration has been submitted the contractor will receive an email from NHS BSA confirming that the declaration has been successfully submitted and confirming the details that have been declared. This email should be retained by the pharmacy as proof that the declaration was submitted and the date of submission. The email will show how contractors have responded to each of the gateway and quality criteria.</p>	<p><a href="mailto:tm_medium=email&amp;utm_source=PSNC%20Newsletter&amp;utm_term=0b5ca69e1d1-a16a64cdab-26290797">tm_medium=email&amp;utm_source=PSNC%20Newsletter&amp;utm_term=0b5ca69e1d1-a16a64cdab-26290797</a></p> <p>See also PSNC Briefing 026/17 (link below)</p>																									
		<p><b>8.4 Public Health England campaigns April 2017 onwards</b></p> <p>National Public Health Campaigns now published on our website for 2017.</p> <p>The Public Health campaign for 2017 have been published by our local NHS England area team as follow:</p> <table border="1" data-bbox="577 724 1547 1370"> <thead> <tr> <th>Date</th> <th>ERY / Hull /NEL</th> <th>NL</th> </tr> </thead> <tbody> <tr> <td>March</td> <td>Stop smoking Day</td> <td>Stop smoking Day</td> </tr> <tr> <td>April</td> <td>Be Food Smart</td> <td>Cancer prostate / ovarian</td> </tr> <tr> <td>June</td> <td>National Smile Month</td> <td>Breastfeeding</td> </tr> <tr> <td>July</td> <td>Abdominal Symptoms Campaign</td> <td>Health Checks (August)</td> </tr> <tr> <td>August</td> <td>A Healthy Baby Starts with a Healthy Pregnancy</td> <td>Stoptober (September)</td> </tr> <tr> <td>October</td> <td>Stoptober</td> <td>Suicide</td> </tr> <tr> <td>December</td> <td>Stay Well This Winter</td> <td>Stay well</td> </tr> </tbody> </table>	Date	ERY / Hull /NEL	NL	March	Stop smoking Day	Stop smoking Day	April	Be Food Smart	Cancer prostate / ovarian	June	National Smile Month	Breastfeeding	July	Abdominal Symptoms Campaign	Health Checks (August)	August	A Healthy Baby Starts with a Healthy Pregnancy	Stoptober (September)	October	Stoptober	Suicide	December	Stay Well This Winter	Stay well	<p><a href="http://communitypharmacyhumber.org/resources-a-z/i-p/public-and-local-health-campaigns/">http://communitypharmacyhumber.org/resources-a-z/i-p/public-and-local-health-campaigns/</a></p>	
Date	ERY / Hull /NEL	NL																										
March	Stop smoking Day	Stop smoking Day																										
April	Be Food Smart	Cancer prostate / ovarian																										
June	National Smile Month	Breastfeeding																										
July	Abdominal Symptoms Campaign	Health Checks (August)																										
August	A Healthy Baby Starts with a Healthy Pregnancy	Stoptober (September)																										
October	Stoptober	Suicide																										
December	Stay Well This Winter	Stay well																										

		<p>Pharmacies need to deliver 6 out of the 7 campaigns during the remainder of the year. If you have already participated in the Stop Smoking Campaign during March, then you only need to deliver 5 more.</p>																																																																																		
9	Advanced Services	<p><b>9.1 MURs Figures</b></p> <p><b>April 2016</b></p> <table border="1" data-bbox="544 395 1370 480"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>No Claiming</th> <th>No MURs conducted</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>180</td> <td>5204</td> <td>87%</td> </tr> </tbody> </table> <p><b>May 2016</b></p> <table border="1" data-bbox="544 507 1370 576"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>No Claiming</th> <th>No MURs conducted</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>180</td> <td>4967</td> <td>87%</td> </tr> </tbody> </table> <p><b>June 2016</b></p> <table border="1" data-bbox="544 603 1370 671"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>No Claiming</th> <th>No MURs conducted</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>178</td> <td>4875</td> <td>86%</td> </tr> </tbody> </table> <p><b>July 2016</b></p> <table border="1" data-bbox="544 699 1370 767"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>No Claiming</th> <th>No MURs conducted</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>179</td> <td>4648</td> <td>86%</td> </tr> </tbody> </table> <p><b>August 2016</b></p> <table border="1" data-bbox="544 794 1370 863"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>No Claiming</th> <th>No MURs conducted</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>181</td> <td>4877</td> <td>87%</td> </tr> </tbody> </table> <p><b>September 2016</b></p> <table border="1" data-bbox="544 890 1370 959"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>No Claiming</th> <th>No MURs conducted</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>182</td> <td>4729</td> <td>88%</td> </tr> </tbody> </table> <p><b>October 2016</b></p> <table border="1" data-bbox="544 986 1370 1054"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>No Claiming</th> <th>No MURs conducted</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>184</td> <td>4916</td> <td>88%</td> </tr> </tbody> </table> <p><b>November 2016</b></p> <table border="1" data-bbox="544 1082 1370 1150"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>No Claiming</th> <th>No MURs conducted</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>181</td> <td>5071</td> <td>87%</td> </tr> </tbody> </table>	LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming	Humber	208	180	5204	87%	LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming	Humber	208	180	4967	87%	LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming	Humber	208	178	4875	86%	LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming	Humber	208	179	4648	86%	LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming	Humber	208	181	4877	87%	LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming	Humber	208	182	4729	88%	LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming	Humber	208	184	4916	88%	LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming	Humber	208	181	5071	87%		
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming																																																																																
Humber	208	180	5204	87%																																																																																
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming																																																																																
Humber	208	180	4967	87%																																																																																
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming																																																																																
Humber	208	178	4875	86%																																																																																
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming																																																																																
Humber	208	179	4648	86%																																																																																
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming																																																																																
Humber	208	181	4877	87%																																																																																
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming																																																																																
Humber	208	182	4729	88%																																																																																
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming																																																																																
Humber	208	184	4916	88%																																																																																
LPC	No. of CPs	No Claiming	No MURs conducted	% Claiming																																																																																
Humber	208	181	5071	87%																																																																																

	<p><b>9.2 NMS – Figures</b></p> <p><b>April 2016</b></p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>NMS Conducted</th> <th>No Claiming</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>1329</td> <td>135</td> <td>65%</td> </tr> </tbody> </table> <p><b>May 2016</b></p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>NMS Conducted</th> <th>No Claiming</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>1457</td> <td>142</td> <td>68%</td> </tr> </tbody> </table> <p><b>June 2016</b></p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>NMS Conducted</th> <th>No Claiming</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>1436</td> <td>148</td> <td>71%</td> </tr> </tbody> </table> <p><b>July 2016</b></p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>NMS Conducted</th> <th>No Claiming</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>1208</td> <td>130</td> <td>63%</td> </tr> </tbody> </table> <p><b>August 2016</b></p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>NMS Conducted</th> <th>No Claiming</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>1177</td> <td>139</td> <td>67%</td> </tr> </tbody> </table> <p><b>September 2016</b></p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>NMS Conducted</th> <th>No Claiming</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>1163</td> <td>136</td> <td>65%</td> </tr> </tbody> </table> <p><b>October 2016</b></p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>NMS Conducted</th> <th>No Claiming</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>1125</td> <td>144</td> <td>69%</td> </tr> </tbody> </table> <p><b>November 2016</b></p> <table border="1"> <thead> <tr> <th>LPC</th> <th>No. of CPs</th> <th>NMS Conducted</th> <th>No Claiming</th> <th>% Claiming</th> </tr> </thead> <tbody> <tr> <td>Humber</td> <td>208</td> <td>1342</td> <td>149</td> <td>72%</td> </tr> </tbody> </table>	LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	Humber	208	1329	135	65%	LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	Humber	208	1457	142	68%	LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	Humber	208	1436	148	71%	LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	Humber	208	1208	130	63%	LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	Humber	208	1177	139	67%	LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	Humber	208	1163	136	65%	LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	Humber	208	1125	144	69%	LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming	Humber	208	1342	149	72%		
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming																																																																															
Humber	208	1329	135	65%																																																																															
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming																																																																															
Humber	208	1457	142	68%																																																																															
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming																																																																															
Humber	208	1436	148	71%																																																																															
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming																																																																															
Humber	208	1208	130	63%																																																																															
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming																																																																															
Humber	208	1177	139	67%																																																																															
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming																																																																															
Humber	208	1163	136	65%																																																																															
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming																																																																															
Humber	208	1125	144	69%																																																																															
LPC	No. of CPs	NMS Conducted	No Claiming	% Claiming																																																																															
Humber	208	1342	149	72%																																																																															
	<p><b>9.3 Flu vaccination service</b></p> <p><b>9.3.1 National pharmacy flu service recommissioned</b></p> <p>The publication of the annual flu letter for 2017/18 by the Department of Health, Public Health England and NHS England confirms that the Community Pharmacy Seasonal Influenza Vaccination Advanced Service will continue in 2017/18. The annual flu letter is published as part of the national flu immunisation programme plan for 2017 to 2018 which outlines details of the influenza</p>	<p><a href="http://ow.ly/Qt430a9gSH">ow.ly/Qt430a9gSH</a></p>																																																																																	

	<p>vaccination programme for winter 2017/18.</p> <p><b>9.3.2 Flu Training 2017</b> Verbal discussion.</p> <p><b>9.3.3 Fluenz Nasal Spray Service – Hull &amp; East Riding</b> Verbal discussion.</p> <p><b>9.3.4 Flu vaccination statistics 2016/17</b> The statistics from PharmOutcomes/Sonar can be viewed using the short link: <a href="http://psnc.org.uk/flustats">psnc.org.uk/flustats</a></p>	<p><a href="http://psnc.org.uk/flustats">psnc.org.uk/flustats</a></p>	<p>Hard Copy only</p>
	<p><b>9.4 NHS Urgent Medication Supply Advanced Service (NUMSAS)</b></p> <p><b>9.4.1 NUMSAS Update - Expressions of Interest</b> It has been agreed that the Yorkshire and Humber area will have a phased rollout of the service and the North Yorkshire &amp; Humber locality are expected to go live at the <u>end of April 2017</u>.</p> <p><b>It's not too late to register an expression of interest:</b> If you already have an NHSmail account please complete your expression of interest on the NHS BSA Website on the following link: <a href="https://www.snapsurveys.com/wh/s.asp?k=147810384073">https://www.snapsurveys.com/wh/s.asp?k=147810384073</a> If you don't have an NHSmail account please email your expression of interest with your pharmacy ODS code to: <a href="mailto:England.primarycare@nhs.net">England.primarycare@nhs.net</a> Any questions please email: <a href="mailto:erica.ellerington@nhs.net">erica.ellerington@nhs.net</a></p> <p><b>Please Note: As most of the large multiples are dealing with the implementation of the service through central, head office support, branches of multiples are advised to check with their head office before following any local instructions</b></p> <p><b>9.4.2 Local implementation update – verbal</b></p>		
	<p><b>9.5 Contractor Events</b></p> <p><b>9.5.1 New Hull Prescription Intervention Service, Commissioned by Hull CCG -</b> Launch Event Tuesday 9<sup>th</sup> May 2017</p> <p><b>9.5.2 HLP Leadership training</b> Thursday 6<sup>th</sup> July 2017 (10 am - 4 pm), with 50 places available. Further booking information to follow.</p>	<p>See LPC Digest 13.4.17 &amp; 20.4.17</p> <p>See LPC Digest 20.4.17</p>	

Chief Officer Report for Wednesday 3<sup>rd</sup> May 2017 – Open/Closed Session

10	Enhanced Services	<b>10.1 Palliative Care Scheme</b> Currently being updated.		
11	PSNC/LPCs	<b>11.1 Judicial Review Update</b> Still awaiting outcome.		
		<b>11.2 LPC Conference 2017 and beyond</b> Survey to ascertain views of LPC regarding proposed format for 1.11.17. Proposal to move events to March 2018 and October 2018.		
12	CCGs	<b>12.1 East Riding of Yorkshire CCG</b> <b>12.1.1 Future of urgent care services</b> The decision can be reviewed on the following link:-	<a href="http://www.eastridingofyorkshireccg.nhs.uk/urgentcare">http://www.eastridingofyorkshireccg.nhs.uk/urgentcare</a>	
		<b>12.2 Hull CCG</b> <b>12.2.1 PURMs</b> Agreed to extend for a further year to March 2018. <b>12.2.2 New Hull Prescription Intervention Service, Commissioned by Hull CCG -</b> Launch Event Tuesday 9 <sup>th</sup> May 2017	See LPC Digest 13.4.17 & 20.4.17	
		<b>12.3 North Lincs CCG</b> See item 6.2 PDP Summary		Yes
		<b>12.4 North East Lincs CCG</b>		
13	NECS	<b>13.1</b> No information at time of sending agenda		
14	Local Authorities	<b>14.1 Hull</b> See item 6.2 PDP Summary		Yes
		<b>14.2 ERY</b> - See item 6.4 HIL Summary <b>14.2.1 Driffield Show –Wednesday 19<sup>th</sup> July.</b> Excellent promotional day – to agree who is to attend (but will include Pharmacy from Driffield).		Yes
		<b>14.3 North Lincs</b> - See item 6.2 PDP Summary <b>14.3.1 Provision of Supervised Consumption, Needle Exchange, Alcohol intervention and brief advice</b>	LPC members only – closed session discussion	Yes
		<b>14.4 North East Lincs</b>		

15	NHS England – Area Team	<p><b>15.1 Pharmacy Integration Fund</b>                  This is the outline for the use of the integration fund but I have also just been informed that four new Community Pharmacy Integration Leads will start this month at NHS England:</p> <ul style="list-style-type: none"> <li>• Keith Kendall – North Region</li> <li>• Jacqueline Buxton – Midlands and East Region</li> <li>• Rupen Sedani – London Region</li> <li>• Rob Proctor – South Region</li> </ul> <p><b>Initiatives under the Pharmacy Integration Fund (PhIF) already include:</b></p> <ol style="list-style-type: none"> <li>1. Two work streams aimed at integrating community pharmacy into the NHS' national urgent care system, to run in parallel from December 2016 to April 2018: the urgent medicines supply service and the urgent minor illness care work with NHS 111.</li> <li>2. Health Education England has been commissioned to produce a workforce plan for pharmacy professionals in primary care to be able inform the workforce development needs for pharmacy across the health care system linking with the work they have already done in secondary care. We expect this to be ready by Spring 2017</li> <li>3. From April 2017: deployment of pharmacy professionals in care homes and funding workforce development for pharmacists who work in care homes including a prescribing qualification.</li> <li>4. From April 2017: there will be funding for pharmacists working in urgent care clinical hubs, such as NHS 111, integrated urgent care clinical hubs or GP out of hours services, and again this will include a prescribing qualification.</li> <li>5. There will be educational grants for community pharmacists to access postgraduate clinical pharmacy education and training courses up to diploma level from April 2017.</li> <li>6. Also from April 2017, a programme of pharmacy technician clinical leadership development.</li> <li>7. An agreed priority will be to evaluate the impact of digital technologies on the health care system to improve efficiencies and modernize.</li> </ol>		
		<p><b>15.2 NHS England Public Health Campaigns 2017</b>                  Schedule of public health campaigns for 2017 which includes links to access various resources.</p>	<p><a href="http://communitypharmacyhumber.org/resources-a-z/i-p/public-and-local-health-campaigns/">http://communitypharmacyhumber.org/resources-a-z/i-p/public-and-local-health-campaigns/</a></p>	
16	Contract	16.1 Area Team		

	<b>Applications/ Primary Care Support Services (PCSE)</b>	<p><b>16.1.1 Relocations - No significant change</b> Lloyds Pharmacy Ltd - relocation from 4 Market Place, Hornsea, HU18 1AW to 55 Newbegin, Hornsea, HU18 1AB will commence on 24<sup>th</sup> April 2017.</p> <p><b>16.2 PCSE</b> <b>16.2.1 PCSE March bulletin</b> Includes:</p> <ul style="list-style-type: none"> <li>• New process for submitting additional pharmacy payments</li> <li>• Amended regulations relating to consolidation applications</li> <li>• General Market Entry queries</li> </ul> <p><b>16.2.2 Capita PCSE pharmacy compensation claims process</b> <b>pharmacy compensation claims process</b> for those who have been detrimentally affected by Capita's running of Primary Care Support England (PCSE) including delays in market entry decisions and late payments</p>	<p><a href="http://psnc.org.uk/wp-content/uploads/2017/03/PCSE-pharmacy-update-March-2017.pdf">http://psnc.org.uk/wp-content/uploads/2017/03/PCSE-pharmacy-update-March-2017.pdf</a></p> <p><a href="#">pharmacy compensation claims process</a></p>	
17	CPPE	<p><b>17.1 Spring edition of the Consultation Skills for Pharmacy Practice CSfPP newsletter</b> See link.</p> <p><b>17.2 Update</b> – verbal update Joanne Lane.</p>	<p><a href="https://www.cppe.ac.uk/wizard/files/publications/leaflets/consultation%20skills%20newsheet.pdf">https://www.cppe.ac.uk/wizard/files/publications/leaflets/consultation%20skills%20newsheet.pdf</a></p>	
18	Miscellaneous	<b>18.1 School of Medicines Optimisation Pre-Reg Pharmacist Board</b>		
19	AOB	<b>To be notified to the Chair prior to the meeting.</b>		
20	LPC members only issues	<p><b>20.1 Finance</b> <b>20.1.1 Treasurer – way forward and London PSNC Event</b></p> <p><b>20.2 LPC Meeting evaluation</b></p> <p><b>20.3 Executive Committee minutes</b></p> <p><b>20.4 LPC sub-groups</b></p> <p><b>20.5 North Lincs Substance Misuse April 2017 onwards</b></p> <p><b>20.6 Update from Regional PSNC representative – David Broome</b></p>		<p>Yes</p> <p>Yes</p> <p>Yes</p>
	<b>Information Only</b>	<p><b>PSNC Community Pharmacy News February 2017</b> Includes: Making the community pharmacy forward view happen; Judicial review delayed until March; Print issue of CPN to cease after March 2017; Pharmacy</p>	<p><a href="http://psnc.org.uk/wp-content/uploads/2017/02/February-2017-CPN.pdf">http://psnc.org.uk/wp-content/uploads/2017/02/February-2017-CPN.pdf</a></p>	

Chief Officer Report for Wednesday 3<sup>rd</sup> May 2017 – Open/Closed Session

		Access Scheme review process to close soon; Quality Payments: resources for pharmacy teams; Quality Payments Scheme support from PharmOutcomes; Audit data reiterates pharmacy's role in medicines optimization; MPs debate need to better integrate community pharmacy into the NHS; IG Toolkit submission; PSNC Leadership Academy 2017; CPPE – New learning campaign – learning disabilities starts March 17; Pharmacy Contact Sheet; Pharmacy Notice Board; Ask PSNC; Hints & Tips for dispensing contractors Issue 26; Digital maternity exemption certificate pilot; DT watch; Dispensing factsheet: Pricing, payment and Part VIIIA of DT.		
		<p><b>PSNC Community Pharmacy News March 2017</b>  The March 2017 edition will be the last printed version.  Includes: Quality Payments Guidance published by NHS England; Quality Payments webinar update from PSNC; New &amp; Updated Quality Payments resources; Answered: Quality Payments queries; Promoting community pharmacy services; Judicial Review of imposed funding cuts; Making sense of the Falsified Medicines Directive; Update NHS Identity Guidelines; NHS logo use by pharmacies; Annual NHS Complaints report now due; CPPE – Prescribing: maintaining competence 7 confidence; Tackling high blood pressure; New resource from BLF; Ask PSNC; Dispensing &amp; Supply News; Can it be dispensed on an FP10? Pharmacy Notice Board; DT Watch.</p>	<a href="http://psnc.org.uk/wp-content/uploads/2017/03/March-2017-CPN.pdf">http://psnc.org.uk/wp-content/uploads/2017/03/March-2017-CPN.pdf</a>	
		<p><b>PSNC Community Pharmacy News April 2017 – only available on-line</b>  Includes: Quality Payments: Final countdown; QPS webinar update available on-demand; Directory of services checker now available; SCR calculator now available; Have you reviewed your NHS Choices profile yet? Judicial Review hearing concluded; Capita PCSE services update; Pharmacy compensation claims; NHS England whistleblowing requirement; Pharmacy Access Scheme update; Making the most of social media; a new PSNC webinar; New SCR registration process for 2017/18; NHS England publishes delivery plan, Healthcare news in brief; Pharmacist interventions reduce unsatisfactory inhaler device use by more than one-fifth; Candidates selected for PSNC Leadership Academy 2017; National pharmacy flu service to be commissioned; CPPE – Leadership for HLP; Spring edition of CSfPP newsletter published; Pre-order cancer campaign resources; Pharmacy notice board; All you need to know about: Sorting prescriptions for submission; Prescription charge rises to £8.60; Ask PSNC; Can it be dispensed on an FP10; DT watch; PSNC resources library.</p>	<a href="http://psnc.org.uk/wp-content/uploads/2017/04/April-2017-CPN.pdf">http://psnc.org.uk/wp-content/uploads/2017/04/April-2017-CPN.pdf</a>	

		<p><b>PSNC Briefings</b></p> <p><b>PSNC Briefing 011/17: Healthy Living Pharmacy – Holding a health promotion event/campaign (February 2017)</b></p> <p>This PSNC Briefing provides guidance for community pharmacy contractors and their teams on holding a health promotion event/campaign.</p> <p>To achieve and to maintain Healthy Living Pharmacy (HLP) level 1 status as defined by Public Health England’s <a href="#">quality criteria</a>, pharmacy teams are required to meet 27 quality criteria and are required to demonstrate how they meet these. Holding health promotion events/campaigns and documenting details of these are a way for pharmacy teams to demonstrate that they meet several of these criteria.</p> <p><a href="#">PSNC Briefing 011/17: Healthy Living Pharmacy – Holding a health promotion event/campaign</a></p> <p>The Briefing has two annexes, which are available as stand-alone documents on the <a href="#">HLP page</a> of the PSNC website.</p>	<p><a href="http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-011.17-Holding-a-health-promotion-event-campaign.pdf">http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-011.17-Holding-a-health-promotion-event-campaign.pdf</a></p>	
		<p><b>PSNC Briefing 013/17: Quality Payments – what pharmacy contractors need to do (February 2017)</b></p> <p>On 20th October 2016, the Government imposed a two-year funding package on community pharmacy; this included a Quality Payments (QP) Scheme. On 23rd December 2016, NHS England published its guidance on the gateway criteria for the QP Scheme and on 27th February 2017 they published guidance on the quality criteria.</p> <p>PSNC Briefing 067/16, published in November 2016, explained how the scheme would work and it detailed guidance and resources for community pharmacy contractors. At that time, some details relating to the gateway and quality criteria for the QP Scheme still needed to be clarified by NHS England, so as further information became available, PSNC included this on the QP pages of the PSNC website (<a href="http://psnc.org.uk/quality">psnc.org.uk/quality</a>). Now that most of the outstanding matters have been clarified, following publication of the NHS England guidance documents, this PSNC Briefing provides revised guidance to contractors on engaging with the QP Scheme.</p> <p><a href="#">PSNC Briefing 013/17: Quality Payments – what pharmacy contractors need to do</a></p>	<p><a href="http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-013.17-Revised-Quality-Payments-guidance.pdf">http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-013.17-Revised-Quality-Payments-guidance.pdf</a></p>	

		<p><b>PSNC Briefing 014/17: Quality Payments – referrals for asthma reviews (March 2017)</b></p> <p>This PSNC Briefing provides an overview of how to achieve the ‘referrals for asthma reviews’ quality criterion of the Quality Payment (QP) Scheme. Further information on the QP Scheme can be found in <a href="#">PSNC Briefing 013/17 Quality Payments – what pharmacy contractors need to do</a>.</p> <p>PSNC Briefing 068/16, published in November 2016, provided an overview of how to achieve the ‘referrals for asthma reviews’ quality criterion of the QP Scheme. At that time, some details relating to the gateway and quality criteria for the QP Scheme still needed to be clarified by NHS England, so as further information became available, PSNC included this on the QP pages of the PSNC website (<a href="http://psnc.org.uk/quality">psnc.org.uk/quality</a>). Now that most of the outstanding matters have been clarified, following publication of the NHS England guidance documents, this PSNC Briefing provides revised guidance to contractors on meeting the ‘referrals for asthma reviews’ quality criterion of the QP Scheme.</p> <p><a href="#">PSNC Briefing 014/17: Quality Payments – referrals for asthma reviews</a></p>	<p><a href="http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-014.17-Referrals-for-asthma-reviews.pdf">http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-014.17-Referrals-for-asthma-reviews.pdf</a></p>	
		<p><b>PSNC Briefing 016/17: Quality Payments – How to become a Healthy Living Pharmacy Level 1 (March 2017)</b></p> <p>PSNC Briefing 003/17, published in January 2017, provided an overview of how to achieve the ‘HLP Level 1’ quality criterion of the Quality Payment (QP) Scheme. At that time, some details relating to the gateway and quality criteria for the QP Scheme still needed to be clarified by NHS England, so as further information became available, PSNC included this on the QP pages of the PSNC website (<a href="http://psnc.org.uk/quality">psnc.org.uk/quality</a>). Now that most of the outstanding matters have been clarified, following publication of the NHS England guidance documents, this PSNC Briefing provides revised guidance to contractors on meeting the ‘HLP Level 1’ quality criterion of the QP Scheme.</p> <p><a href="#">PSNC Briefing 016/17: Quality Payments – how to become a Healthy Living Pharmacy Level 1</a></p> <p>The Briefing has three annexes, which are available as standalone documents on the <a href="#">HLP page</a> of the PSNC website.</p>	<p><a href="http://psnc.org.uk/wp-content/uploads/2017/03/PSNC-Briefing-016.17-Quality-Payments-How-to-become-a-Healthy-Living-Pharmacy-Level-1.pdf">http://psnc.org.uk/wp-content/uploads/2017/03/PSNC-Briefing-016.17-Quality-Payments-How-to-become-a-Healthy-Living-Pharmacy-Level-1.pdf</a></p>	

	<p><b>PSNC Briefing 017/17: Quality Payments – How to meet the Directory of Services quality criterion (March 2017)</b></p> <p>This PSNC Briefing provides an overview of how to achieve the Directory of Services (DoS) quality criterion of the Quality Payments (QP) Scheme. Further information on the QP Scheme can be found in <a href="#">PSNC Briefing 013/17: Quality Payments – what pharmacy contractors need to do</a>.</p> <p><a href="#">PSNC Briefing 017/17: Quality Payments – how to meet the Directory of Services quality criterion</a></p>	<p><a href="http://psnc.org.uk/wp-content/uploads/2017/03/PSNC-Briefing-017.17-Quality-Payments-%E2%80%93-How-to-meet-the-Directory-of-Services-quality-criterion.pdf">http://psnc.org.uk/wp-content/uploads/2017/03/PSNC-Briefing-017.17-Quality-Payments-%E2%80%93-How-to-meet-the-Directory-of-Services-quality-criterion.pdf</a></p>	
	<p><b>PSNC Briefing 018/17: Quality Payments – PSNC resources (March 2017)</b></p> <p>This PSNC Briefing provides a list of all the PSNC resources available to community pharmacy contractors to assist them with meeting the gateway and quality criteria of the <a href="#">Quality Payments Scheme</a>.</p> <p><a href="#">PSNC Briefing 018/17: Quality Payments – PSNC resources (v2)</a> – This resource was updated in April 2017 to include the latest PSNC resources.</p>	<p><a href="http://psnc.org.uk/wp-content/uploads/2017/04/PSNC-Briefing-018.17-Quality-Payments-PSNC-resources-v2.pdf">http://psnc.org.uk/wp-content/uploads/2017/04/PSNC-Briefing-018.17-Quality-Payments-PSNC-resources-v2.pdf</a></p>	
	<p><b>PSNC Briefing 021/17: Quality Payments – Evaluation questions when completing the NHS BSA Quality Payments declaration (April 2017)</b></p> <p>Ahead of the NHS Business Services Authority (NHS BSA) declaration page going live at 9am on Monday 10th April 2017 for community pharmacy contractors to be able to make their declaration for the <a href="#">Quality Payments Scheme</a>, NHS England has released the evaluation questions which will be included in the declaration. This PSNC Briefing provides information on why NHS England has included evaluation questions and details the questions which will be asked.</p> <p><a href="#">PSNC Briefing 021/17: Quality Payments – Evaluation questions when completing the NHS BSA Quality Payments declaration</a></p> <p><b>Please note: A Briefing detailing the declaration questions as well as the evaluation questions has since been published, which also includes information for contractors on how to make their declaration. This new Briefing supersedes the above Briefing:</b></p> <p><a href="#">PSNC Briefing 026/17: Quality Payments – Completing the NHS BSA Quality Payments declaration</a></p>	<p>See PCLs: 026 link below</p>	
	<p><b>PSNC Briefing 026/17: Quality Payments – Completing the NHS BSA Quality Payments declaration (April 2017)</b></p>		

Chief Officer Report for Wednesday 3<sup>rd</sup> May 2017 – Open/Closed Session

		<p>The <a href="#">NHS Business Services Authority (NHS BSA) declaration page</a> for community pharmacy contractors to be able to make their declaration for the <a href="#">Quality Payments Scheme</a> went live at 9am on Monday 10th April 2017.</p> <p>NHS England has released the declaration and evaluation questions which will be included in the declaration so contractors can view these ahead of making their declaration. This PSNC Briefing provides information on making the declaration and the questions which will be asked.</p> <p><a href="#">PSNC Briefing 026/17: Quality Payments – Completing the NHS BSA Quality Payments declaration</a></p>	<p><a href="http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-026.17-Quality-Payments-%E2%80%93-Completing-the-NHS-BSA-Quality-Payments-declaration.pdf">http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-026.17-Quality-Payments-%E2%80%93-Completing-the-NHS-BSA-Quality-Payments-declaration.pdf</a></p>	
		<p><b>Delivering Sustainability and Transformation Plans – Kings Fund new report.</b> (58-pages)</p>	<p><a href="https://www.kingsfund.org.uk/sites/files/kf/field/publication_file/STPs_proposals_to_plans_Kings_Fund_Feb_2017_0.pdf">https://www.kingsfund.org.uk/sites/files/kf/field/publication_file/STPs_proposals_to_plans_Kings_Fund_Feb_2017_0.pdf</a></p>	
	<b>Dates for the Diary</b>	<p><b>National LPC Treasurers Meeting - London</b> Thursday 18<sup>th</sup> May 2017 The planned agenda includes:</p> <ul style="list-style-type: none"> <li>a financial update on the special levy for the Judicial Review;</li> <li>PSNC levy collection;</li> <li>online template accounts packages;</li> <li>setting honoraria and other payments;</li> <li>financial governance;</li> <li>LPC insurance;</li> <li>financial risks with HR; and</li> <li>managing LPC finances when times are hard for contractors.</li> </ul>		
		<p><b>Annual Meeting of LPC Chairs and Chief Officers - London</b> Wednesday 7<sup>th</sup> June 2017</p>		
		<p><b>LPC Members Day – Milton Keynes</b> Wednesday 14<sup>th</sup> June 2017</p>		
		<p><b>LPC Conference 2017 - Manchester</b> Wednesday 1<sup>st</sup> November 2017</p>		